

**ITC^DeltaCom Communications, Inc. D/B/A**

**ITC^DeltaCom**

TEL: 256-382-3900 (T)

TEL: 800-239-3000

AZ.C.C. Tariff No. 1

Third Revision Title Page

Cancels Second Revision Title Page

**ORIGINAL**

Specialized Common Carrier Service

Regulations and Rates

of

**ITC^DeltaCom Communications, Inc.**

**D/B/A**

**ITC^DeltaCom**

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by ITC^DeltaCom, with principal offices at 4092 South Memorial Parkway, Huntsville, Alabama 35802, (256)382-3900. This tariff applies to services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission and copies may be inspected during normal business hours at the Company's principal place of business. (T)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****CHECK SHEET**

The pages of this tariff, as listed below, are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
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ORIGINAL<sup>(M)</sup>

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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**ADMINISTRATIVELY  
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**ORIGINAL****ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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ITC^DeltaCom  
TEL: 256-382-3900  
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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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ORIGINAL

ADMINISTRATIVELY  
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ORIGINAL

ADMINISTRATIVELY  
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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
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**OTHER CARRIERS**

None

**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

## EXPLANATION OF SYMBOLS AND ABBREVIATIONS

### SYMBOLS

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule, or condition.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (S) To signify reissued material.
- (T) To signify change in wording of text but not change in rate, rule, or condition.

### ABBREVIATIONS

LEC - Local Exchange Company  
MTS - Measured Toll Service  
PBX - Private Branch Exchange

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

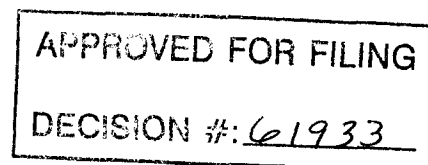
Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
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Docket No. T-03298A

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Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
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Docket No. T-03298A

ORIGINAL

## SECTION 1 - DEFINITIONS

**The following definitions are applicable to this tariff:**

**Access Line** - An arrangement which connects the Customer's location to a ITC^DeltaCom network switching center.

**Authorization Code or Identification Code** - A numerical code, one or more of which are available to a Customer to enable him or her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for-billing purposes.

**Commission** - Arizona Corporation Commission.

**Company or Carrier** -ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom, unless the context means otherwise.

**Customer** - The person, firm, corporation or other entity which orders or uses service and is responsible for the payment of charges and for compliance with tariff regulations. A business Customer is a telephone company subscriber whose use of such telephone company service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use, and is therefore charged business rates for basic telephone service. A residential Customer is a telephone company subscriber whose use of such telephone company service is of a domestic nature, and not substantially of an occupational nature, and which is therefore charged residential rates for basic telephone service.

**ITC^DeltaCom** - Used throughout this tariff to refer to ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom.

**Local Service Management System (LMSs)** - An intermediate data base system which receives downloads of Customer records from the SMS/800 and further downloads them to the appropriate SCPs.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 1 - DEFINITIONS, CONT'D.**

**Responsible Organization (Resp. Org)** - The carrier entity that has responsibility for the management of Toll Free "800/888" numbers in the Service Management System (SMS/800) including maintaining Customer records in the SMS/800 system. Also, the entity which accesses the SMS/800 to: (a) search for and reserve Toll Free "800/888" numbers; (b) create and maintain Toll Free "800/888" number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/800 recognizes one Resp. Org. for each Toll Free "800/888" number.

**Service Control Point (SCP)** - The real-time data base system in the Toll Free "800/888" Data Base Service network that contains instructions on how Customers wish their calls to be routed, terminated or otherwise processed.

**Service Management System (SMS/800)** - The main administrative support system of Toll Free "800/888" Data Base Service. It is used to create and update Customer Toll Free "800/888" Service records and are then downloaded to Service Control Points (SCPs) for handling Customer's Toll Free "800/888" Service calls and to Local Service Management Systems (LSMSs) for subsequent downloading to SCPs. The system is also used by Resp. Orgs. to reserve and assign Toll Free "800/888" numbers.

**Subscriber** - same as Customer definition.

**Vertical Features** - Services such as call validation or "Plain Old Telephone Service" (POTS) number translation and provision of statistical information on the Customer's Toll Free "800/888" traffic may be obtained by the Company from Local Exchange Company access tariffs on behalf of an ITC^ DeltaCom Inbound Toll Free "800/888" subscriber for which ITC^ (T) DeltaCom serves as Resp. Org.

APPROVED FOR FILING  
DECISION #: 61933

Issued: January 22, 1999

Effective: "8-27-99"

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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## SECTION 2 - TERMS AND CONDITIONS

### 2.1 Undertaking of ITC^DeltaCom Communications, Inc.

ITC^DeltaCom services and facilities are furnished for communications originating and terminating within the state of Arizona under terms of this Tariff.

ITC^DeltaCom installs, operates, and maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the ITC^DeltaCom network. The Customer shall be responsible for all charges for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available 24 hours per day, 7 days per week.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
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Docket No. T-03298A

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SECTION 2 - TERMS AND CONDITIONS, CONT'D.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.2.2 ITC^DeltaCom reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control or when the Customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 All facilities provided under this tariff are directly controlled by ITC^ DeltaCom and the Customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is not interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
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**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.3 Liabilities of the Company**

2.3.1 ITC^DeltaCom's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in the transmission occurring in the course of furnishing service and facilities shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.

2.3.2 ITC^DeltaCom shall be indemnified and held harmless by the Customer against:

A. Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

B. All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by ITC^DeltaCom.

2.3.3 Where any claim arises out of the Company acting as a Resp. Org. or where ITC^DeltaCom Inbound Toll Free "800/888" Service is not made available on the date committed, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or as provided with a number(s) other than the one(s) committed by ITC^DeltaCom to the Customer, or the number or numbers are not included in a third party directory assistance database or are included in an incorrect form, or Vertical Features are not obtained or obtained in error, and any such failure or failures is due solely to the negligence of ITC^DeltaCom, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures, or (b) the sum of \$1,000.00. ITC^DeltaCom shall not be liable at all for the use, misuse, or abuse of a Customer's Inbound Toll Free "800/888" service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's Toll Free "800/888" number by mistake. Compensation for any injury the Customer may suffer due to the fault of others than ITC^DeltaCom must be sought from such other parties. In the event that ITC^DeltaCom causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
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Huntsville, Alabama 35802

Docket No. T-03298A

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.**

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**2.3 Liabilities of the Company Cont.**

2.3.4 Errors or Damages Caused by System Date Limitation. The Company's (N)  
liability for errors or damage resulting from the inability of the Company's  
systems to process dates, such as the Year 2000, shall be limited to an amount  
equal to the proportionate amount of the Company's billing for the period of  
service during which the errors or damages occur. (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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## SECTION 2 - TERMS AND CONDITIONS, CONT'D.

### 2.4 Use of Service

- 2.4.1 Service may be used for any lawful purpose for which it is technically suited.
- 2.4.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company or its underlying carrier, as appropriate.
- 2.4.3 Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

### 2.5 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

APPROVED FOR FILING

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Issued: June 22, 1998

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**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.6 Assignment or Transfer**

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

**2.7 Payment for Service**

**2.7.1** Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. A late fee of 1.5% per month (or the maximum amount allowed by law, whichever is lower) applies to any unpaid and past due balance. The late fee begins to accrue on the 30th day after the billing date. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.

**2.7.2** The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or customers. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-23 - w

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

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## SECTION 2 - TERMS AND CONDITIONS, CONT'D.

### 2.7 Payment for Service

- 2.7.3 The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via their Authorization Code, whether such use is a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.
- 2.7.4 The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.
- 2.7.5 The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features.

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.**

**ORIGINAL**

**2.7.6 Validation of Credit**

(N)

ITC^DeltaCom reserves the right to validate the credit worthiness of Subscribers through available credit verification procedures. Credit shall be deemed established if:

- The applicant demonstrates that he is a satisfactory credit risk by appropriate means including, but not limited to, the production of substantive references which may be quickly and inexpensively checked by the Company;
- The applicant has been a customer of the Company for a similar type of service within a period of twenty-four consecutive billings preceding the date of application and during the last twelve consecutive billings for that prior service has not had service discontinued for non-payment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the reasonable regulations of the Company on file with the Commission; provided, that the average periodic bill for such previous service was equal to at least fifty per centum of that estimated for the new service; and provided further, that the credit of the applicant is unimpaired; or
- The applicant furnishes a satisfactory guarantor to secure payment of bills for the service requested in a specified amount not to exceed the amount of the cash deposit prescribed in section 2.8 of this tariff.
- The applicant makes a cash deposit to secure payment of bills for service prescribed in section 2.8 of this tariff.
- An applicant for service who previously has been a customer of the Company and whose service has been discontinued by the Company during the last twelve billings of that prior service because of nonpayment of bills, may be required to reestablish credit in accordance with section 2.8; except that an applicant for residential service shall not be denied service for failure to pay such bills for classes of nonresidential service.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway      (T)  
Huntsville, Alabama 35802

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**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.8 Deposits**

2.8.1 The Company reserves the right to examine the credit record of the Customer, using any lawful sources for determining credit standing. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two months' estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.

2.8.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

**2.9 Advance Payments**

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months' estimated billing.

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

## SECTION 2 - TERMS AND CONDITIONS, CONT'D.

**2.10 Taxes and Fees**

The rates quoted in this tariff do not include federal excise, state sales, use, local, access or other taxes or similar liabilities. The Customer is responsible for payment of these taxes and any other similar liabilities, which are billed as separate line items. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. In addition, all services billed to a Customer location in any state that imposes a similar tax upon the Company with respect to such interstate and/or intrastate services will be subject to a surcharge in the amount of such tax. Any taxes imposed by a local jurisdiction (e.g., gross receipts tax, county and municipal taxes, including but not limited to franchise fees and license fees) will only be recovered from those Customers located in the affected jurisdiction.

**2.11 Installation**

No installation at the Customer's Premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A



**SECTION 2 - TERMS AND CONDITIONS, CONT'D.**

**2.12 Interruption of Service**

**2.12.1** Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.

**2.12.2** For purposes of credit computation, every month shall be considered to have 720 hours.

**2.12.3** No credit shall be allowed for an interruption having a continuous duration of less than two hours.

**2.12.4** The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service or facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit =  $A/720 \times B$ , where

"A" - outage time in hours

"B" - total monthly charge for affected service or facility.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.13 Cancellation and Restoration of Service**

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.13.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer Travel Cards when the Company deems it necessary to take such action to prevent unlawful use of its service. DeltaCom will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new Travel Card codes to replace ones that have been deactivated.

**2.13.2 Cancellation by the Customer**

The Customer may have service discontinued upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

**2.13.3 Refusal, Suspension or Cancellation by the Company**

- (i) For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 60 days overdue.
- (ii) For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.

**APPROVED FOR FILING**DECISION #: 61933

I

Issued: June 22, 1998

ective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.13 Cancellation and Restoration of Service, Cont'd****2.13.3 Refusal, Suspension or Cancellation by the Company, cont'd**

- (iii) For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- (iv) For violation of law or this tariff Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this tariff, for any violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.
- (v) For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- (vi) For unauthorized or unlawful use of Travel Card numbers and Authorization Codes: Travel Card Numbers and Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers or Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without notice.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.13 Cancellation and Restoration of Service, Cont'd****2.13.4 Notice of Discontinuance**

ITC^DeltaCom may refuse or discontinue service under the following conditions provided that, unless otherwise stated in this tariff, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:

- (A) For use of telephone service for any purpose other than that described in the application.
- (B) For neglect or refusal to provide reasonable access to ITC^DeltaCom or its agents for the purpose of inspection and maintenance of equipment owned by ITC^DeltaCom or its agents.
- (C) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect ITC^DeltaCom's equipment or service to others.
- (D) Without notice in the event of tampering with the equipment or services owned by ITC^DeltaCom or its agents.
- (E) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for **fraudulent** use of service, ITC^DeltaCom may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting **from** such fraudulent use.

**2.13.5 Restoration of Service**

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid ~~or the event giving rise to the~~ discontinuance (if other than nonpayment) is corrected.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

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SECTION 2 - TERMS AND CONDITIONS, CONT'D.**2.14 Application for Service**

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions which are lawfully made shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer.

APPROVED FOR FILING

DECISION #: 61933

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Issued: June 22, 1998Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.15 Interconnection**

**2.15.1** Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

**2.15.2** Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

**2.15.3** The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

**2.16 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company to the Customers shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

## SECTION 2 - TERMS AND CONDITIONS, CONT'D.

### 2.17 Minimum Service Period

The minimum service period is one month (30 days), unless otherwise specified by tariff or contract.

### 2.18 Customer's Responsibilities in Placement of Orders, Payment of Bills and Compliance with Regulations

The Customer is responsible for placing any necessary orders and complying with tariff regulations for services described herein, and for assuring that its users comply with tariff regulations. The Customer is also responsible for the payment of bills for services described herein. This includes payment for long distance calls or services:

Originating from the Customer's number(s), Card, or the use of a Company-assigned special billing number, and

Incurred at the specific request of the Customer, and

Accepted at the Customer's number(s) (ie: collect calls).

### 2.19 Other Rules

**2.19.1** ITC^DeltaCom reserves the right to validate the credit worthiness of Customers through available verification procedures. Where a Travel Card code cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

**2.19.2** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.20 Specific Regulations for Inbound Toll Free "800/888" Services**

2.20.1 The Company reserves the right to require an applicant for ITC^DeltaCom Inbound Toll Free "800/888" Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

2.20.2 ITC^DeltaCom Inbound Toll Free "800/888" Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

2.20.3 The Customer must obtain an adequate number of access lines for ITC^DeltaCom Inbound Toll Free "800/888" Service to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering:

total call volume;

average call duration;

time-of-day characteristics; and

peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any Customer that fails to comply with these conditions.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A



ORIGINAL

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.20 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.**

2.20.4 Use of number(s): Each ITC^DeltaCom Inbound Toll Free "800/888" Service telephone number must be placed in actual and substantial use by the Customer. "Substantial Use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer by at least thirty (30) average monthly minutes of use or more shall be considered "Substantial Use". Any Toll Free "800/888" telephone number associated with ITC^DeltaCom Inbound Toll Free "800/888" Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be redesignated as a spare number in the SMS/800 data base by ITC^DeltaCom upon five days written notice to the Customer.

2.20.5 If the Customer requests assignment of a specific Toll Free "800/888" Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than thirty (30) days and shall be subject to a reservation fee which will be credited to the Customer's unpaid balance after ITC^DeltaCom Inbound Toll Free "800/888" Service has been in actual and substantial use for a consecutive thirty (30) day period.

Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved Toll Free "800/888" telephone numbers hereunder or Customers who subscribe to and use ITC^DeltaCom Inbound Toll Free "800/888" Service or their transferees or assigns, any ownership interest or proprietary right in any particular Toll Free "800/888" number; however, upon placing a number actually and substantially in use, as defined above, ITC^DeltaCom Inbound Toll Free "800/888" Service Customers do have a controlling interest in the Toll Free "800/888" number(s). ITC^DeltaCom Inbound Toll Free "800/888" Service Customers may retain the use of their Toll Free "800/888" number assignments, even following changes in their Toll Free "800/888" carrier and/or Resp. Org.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.20 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.**

2.20.6 If a Customer places an order for ITC^DeltaCom to carry Customer's already existing Toll Free "800/888" number service, the Customer shall provide to ITC^DeltaCom the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to ITC^DeltaCom Inbound "800/888" Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its Toll Free "800/888" number(s) to ITC^DeltaCom Resp. Org. If the Customer elects to retain a non-ITC^DeltaCom Resp. Org., the Customer must notify ITC^DeltaCom of any changes in the Customer's Resp. Org., in writing, within forty-eight (48) hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or Toll Free "800/888" service carrier. ITC^DeltaCom assumes no responsibility or liability with respect to any obligations of the Customer to such previous service providers existing at the time of transfer to ITC^DeltaCom.

2.20.7 It is the Customer's responsibility to provide answer supervision back to the ITC^DeltaCom point of connection even when the ITC^DeltaCom Inbound Toll Free "800/888" service is connected to switching equipment or a Customer provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon answer of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

2.20.8 Subject to execution of a Resp. Org. Service Agreement between ITC^DeltaCom and the Customer, the ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" Service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include:

- A. search for and reservation of Toll Free "800/888" numbers in the SMS/800;
- B. creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and

APPROVED FOR FILING DECISION #: 61933
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Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.**

**2.20 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd**

**2.20.8 cont'd**

C. provision of a single point of contact for trouble reporting.

1. Where ITC^DeltaCom serves as the Resp. Org. for a DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will, at the Customer's request, subscribe to Toll Free "800/888" Directory Listing for the Toll Free "800/888" number(s) assigned to the Customer. In the event that a Customer transfers its Toll Free "800/888" Service to another Resp. Org., the Company shall cease to subscribe to Toll Free "800/888" Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free "800/888" Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding Toll Free "800/888" Directory Listing charges, including any unexpired portion of any minimum period applicable to such service, and ITC^DeltaCom shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free "800/888" Directory Listing responsibility.
2. Where ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, it will at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a ITC^DeltaCom Inbound Toll Free "800/888" Service Customer uses Vertical Features obtained by ITC^DeltaCom from Local Exchange Company tariffs, the Customer shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. These charges may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

## SECTION 2 - TERMS AND CONDITIONS, CONT'D.

### 2.20 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd

#### 2.20.8 cont'd

##### C. cont'd

3. In the event that a Customer cancels its ITC^DeltaCom Inbound Toll Free "800/888" Service, the Customer may elect to retain ITC^DeltaCom as its Resp. Org. Where ITC^DeltaCom serves as Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, a charge for Resp. Org.service will apply as set forth in the rate section of this tariff.
4. In the event that a Customer cancels its ITC^DeltaCom Resp.Org.or Inbound Toll Free "800/888" Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any service obtained by or on behalf of the Customer by ITC^DeltaCom.

### 2.21 Other Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, Universal Service Charges, the Primary Interexchange Carrier Charge, Telecommunications Relay Service, E911, Subscriber line charges, Transport Interconnection Charges, Residual Interconnection charges, and compensation to payphone service providers for the use of their payphones to access the Company's service.

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

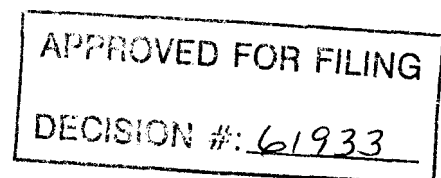
ORIGINAL

**SECTION 2 - TERMS AND CONDITIONS, CONT'D.****2.22 Individual Case Basis (ICB) Arrangements**

(N)

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to requests by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract and subject to the commission's rules and regulations. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

(N)



Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 10 1  
Huntsville, Alabama 35802

Docket No. T-03298A

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### SECTION 3 - DESCRIPTION OF SERVICE AND RATES

#### 3.1 General

Each Customer is charged individually for each call placed through the Company.

Charges may vary by service offering, mileage band, class of call, time of day, day of week, call duration, volume or term commitment.

Customers are billed based on their use of ITC^DeltaCom's long distance service.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- step 1 -** Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- step 2 -** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 -** Square the differences obtained in Step 2.
- Step 4 -** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- step 5 -** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 -** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

**Formula:**

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.3 Timing of Calls**

**3.3.1** Long distance usage charges are based on the actual usage of ITC^DeltaCom's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.

**3.3.2** Unless otherwise specified in this tariff the minimum call duration and rounding of calls for measurement and billing purposes is one minute.

**3.3.3 Minimum Call Completion Rate**

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all services.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.4 Time-of-Day Rate Periods**

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

3.4.1 **Day** ▪ From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

3.4.2 **Evening** ▪ From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

3.4.3 **Night/Weekend** ▪ From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

3.4.4 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

**3.5 Holiday Rate**

ITC^DeltaCom Communications, Inc. recognized holidays are January 1, July 4, Labor Day, Thanksgiving Day and Christmas Day, on which Evening Rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if the holiday falls on a weekday.

APPROVED FOR FILING

DECISION #: 61933

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Issued: June 22, 1998Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 . DESCRIPTION OF SERVICE & RATES, CONT'D.****3.6 Encore Card**

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge will apply per call billed to a calling card.

**3.6.1 Encore Card Rates****Maximum Rate Per minute:**

Day	\$ .50
Evening	\$ .50
Night/Weekend	\$ .50

**3.6.2 Volume Discounts**

\$200.00 to \$1800	10%
Over \$1800.00	21%

**3.6.3 Calling Card Surcharge**

\$0.40

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CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE  
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Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.7 ITC^DeltaCom private Line Service**

ITC^DeltaCom Private Line Service is offered when, in the judgment of the Company, adequate and appropriate facilities are available. Service consists of provision of an interLATA dedicated access channel suitable for analog voice or digital data communications between and/or among the Company's points, of presence (POP). Charges include an installation charge, a flat rate monthly recurring charge, and a charge based on the airline distance between the points of presence. A monthly recurring charge discount will apply when the subscriber's private line service falls within a specified service term.

The Company may also provide to the subscriber, when interLATA services are provided as stated above and incidental to the provision of those services, access channels between the subscriber's premises and any other point in Arizona not serviced by a Company point of presence at rates identical to the rates of the exchange carrier or carriers providing the service. Access will be provided to the subscriber on this same reimbursement rate basis for the channels connecting the subscriber premises to the Company point of presence on both the originating and terminating ends.

**3.7.1 Maximum Delta Private Line Service Rates**

Charges between and/or among the Company's Points of Presence:

	<u>Monthly</u>	<u>Installation</u>
DS3 44.736	ICB	ICB
DS1 1.544 Mbps	<b>\$24.00</b>	<b>\$500.00</b>
DSO 2.4 Kbps - 19.2 Kbps	\$ 1.40	<b>\$300.00</b>
DDS 2.4 Kbps - 64 Kbps	\$ 1.40	<b>\$300.00</b>

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Docket No. T-03298A

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.8 Travel Call Service**

Travel Call Service offers access to ITC^DeltaCom's switching facility through Toll Free "800/888" access numbers. Upon access to DeltaCom's switching facility, the Customer may originate calls via other ITC^DeltaCom services through the use of the Customer's regular Identification Code. In addition to the travel call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

**3.8.1 Maximum Travel Call Rates**

<u>Surcharge</u>	<u>Per Call</u>
Day	\$0.80
Evening	\$0.80
Night/Weekend	\$0.80

**Usage**

Call charges apply according to the ITC^DeltaCom Plan presubscribed to the Customer's main billing number. Charges apply from the Customer's home exchange to the terminating exchange.

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DECISION #: 61933

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CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
Third Revision Page 37  
Cancels Second Revision Page 37

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**ORIGINAL**

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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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AZ.C.C. Tariff No. 1

Third Revision Page 38

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'

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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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ADMINISTRATIVELY  
APPROVED FOR FILING

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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FCC Tariff No. 1.

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

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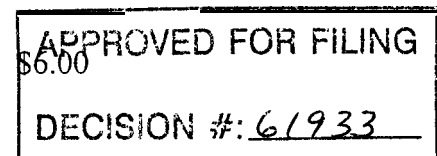
**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.10 Responsible Organization (Resp. Org.)**

ITC^DeltaCom shall serve as a Resp. Org. upon the execution of a Resp. Org. service agreement between ITC^DeltaCom and the Customer. ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (a) search for and reservation of Toll Free "800/888" numbers in the SMS/800; (b) creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern ITC^DeltaCom Resp. Org. are described in Section 2 of this tariff.

**3.10.1 Maximum ITC^DeltaCom Resp. Org. Charges:**

Where DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will pass on the tariffed Local Exchange Company charges for SMS/800 Database and relative services. In addition, the following ITC^DeltaCom charges will apply:

	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-up/installation Toll Free Number (Per Toll Free "800/8 8 8" Number)	\$1.00	\$6.00
Modify Toll Free Record (Add/Change Toll Free number or vertical features)	\$1.00	\$6.00



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CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: November 20, 1998

Effective: ~~8-27-99~~

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
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Docket No. T-03298A

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

ORIGINAL

**3.11 Inbound Toll Free "800/888" Service Features**

The following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Maximum Monthly Recurring Charge ..... \$20.00**

**B. Maximum Installation Charge**

Initial installation and any subsequent  
change to the announcement ..... \$70.00

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APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.2 Incoming Exclusion/Area Blocking**

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in blocking.

**A. Maximum Monthly Recurring Charge ..... \$20.00**

**B. Maximum Installation Charge**

Installation and any subsequent change in blocking ..... \$70.00

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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
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Docket No. T-03298A

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.3 Dialed Number Identification Service (DNIS)**

This feature permits an Inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated Inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Maximum Monthly Recurring Charge ..... \$36.00**

**B. Maximum Installation Charge**

Initial installation  
and any subsequent change in routing ..... \$70.00

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Issued: January 28, 2000

Effective: February 28, 2000

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**SECTION 3 . DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.4 Time of Day Routing**

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Maximum Monthly Recurring Charge ..... \$36.00**

**B. Maximum Installation Charge**

Initial installation and any subsequent change  
inrouting ..... \$70.00

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.5 Day of Week Routing**

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Maximum Monthly Recurring Charge . . . . . \$36.00**

**B. Maximum Installation Charge**

Initial installation and  
any subsequent change in routing . . . . . \$70.00

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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.6 Command Routing**

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits Inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined AN1 or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

**A. Maximum Monthly Recurring Charge ..... \$50.00**

**B. Maximum Installation Charge**

Initial installation and  
any subsequent change in  
an alternative routing ..... \$70.00

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ADMINISTRATIVELY  
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Issued: January 28, 2000

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.7 Real Time ANI**

Real Time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A. **Maximum Monthly Recurring Charge** ..... \$190.00

B. **Maximum Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$500.00

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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.8 Route Advance**

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls.

A. **Maximum Monthly Recurring Charge** . . . . . \$1 .00

B. **Maximum Installation Charge**

Initial installation and  
any subsequent change in routing . . . . . \$1 .00

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APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.9 Percent Allocation**

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available.

**A. Maximum Monthly Recurring Charge ..... \$1 .00**

**B. Maximum Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$1 .00

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APPROVED FOR FILING

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Effective: February 28, 2000

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.10 Directory Listing**

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request.

- A. **Maximum Monthly Recurring Charge** ..... \$1 .00
- B. **Maximum Installation Charge** ..... \$1 .00

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

ORIGINAL

**3.11.11 Vertical Features**

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from the Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

[AS OF DECEMBER 22, 1998, VERTICAL FEATURES WERE RESERVED (T)  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER |  
AVAILABLE TO NEW CUSTOMERS.] (T)

**3.11.12 Toll Free PIN-Connect (N)**  
**I**

ITC^DeltaCom's Toll Free PIN-Connect is a service that enables a user to connect to a pre-determined domestic 1 O-digit telephone number by dialing a single toll free number and a four-digit PIN (up to 9,999 PINs) assigned by the user. Each PIN terminates to a specific lo-digit I  
telephone number. The customer has the ability to activate each of the  
PINs "real-time" as needed and change a PIN's destination number  
"real-time." Toll free routing features are not available on this service.  
Incoming exclusion (blocking) indexes are available on this service.

**A. Maximum Monthly Recurring Charge ..... \$15.00 I**  
**B. Maximum Installation Charge ..... \$ 2.00 (N)**  
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Issued: January 28, 2000

Effective: February 28, 2000

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTD.****3.12 h-paid Calling Cards a/k/a Debit Cards**

The card holder can place a call using a pre-paid calling card by dialing a Toll Free "800/888" telephone number from any touch tone telephone in the U.S., Puerto Rico, U.S. Virgin Islands, or Canada, then entering his or her debit card number, followed by the called party's telephone number. Pre-paid calling cards are flat rated and are billed in full minute increments. Cards are available in any denomination, specified by the Customer/vendor. If the Customer/vendor chooses to customize a recorded greeting, to be heard each time the card holder uses the prepaid calling card, an additional charge will apply. The debit card can be reused by paying to recharge the card with a credit card. Special services such as 24 hour Customer support, international calling ability, and multi-lingual capabilities are also offered. Pre-paid calling card system features include the following:

- 3.12.1 Call Reorigination** - The ability for an individual to place up to ten calls without having to reenter their PIN/card number by pressing the "#" key.
- 3.12.2 Account Balance Prompts** - Indicate the user's card balance upon entry to the system and what their balance is after each call is placed.
- 3.12.3 Call Timing** - Capability of the system to notify users when time is running out on their card. A message or warning tone is played to notify the card holder when 1, 2, or 3 minutes remain on the card.
- 3.12.4 Real Time Tracking** - Ability for card holders to obtain a real time balance of their account after each call is placed.

APPROVED FOR FILING

DECISION # 61933

Effective: 8-27-99

Issued: June 22, 1998

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd**

**3.12.5 Expiration Date** - Ability to discontinue a pre-paid calling cards usage if the value of the card has not been used within a predetermined period of time.

**3.12.6 Exclusive Call Destinations** - Ability for the card holder to designate specific telephone numbers to which their card can place calls.

**3.12.7 Detail Card Call Reports** - Indicate by individuals or groups the date, time, origination of phone call and number, destination of phone call and number, including total time and charges.

**A. Maximum per minute rate:**

\$0.90

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd****3.12.7 Detail Card Call Reports, cont'd**

- B. Rates per minute are negotiated on an individual contract basis. However, charges are not less than \$0.155 per minute, or more than \$0.90 per minute.
- C. Customization of the system's initial prompt/ greeting maximum charge is \$600.00 per customized greeting.

**3.12.8 Debit Card Sponsor Program**

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

ORIGINAL

**3.13 ITC^DeltaCom Dedicated Frame Relay Service**

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement. (N) I (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.13 ITC^DeltaCom Dedicated Frame Relay Service Cont.**

ORIGINAL  
(M)

<b>Maximum Rates</b>	<b><u>Monthly Recurring Charge</u></b>	<b><u>Installation Charge</u></b>	
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$265.00	\$300.00	
112/128 Kbps with 32 CIR minimum (1 st PVC will be included)	\$520.00	\$300.00	
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$870.00	\$300.00	I
1.344/1.544 Mbps with 64 CIR minimum (1 st PVC will be included)	\$900.00	\$300.00	
Plus each additional CIR	\$ 2.50	-	
Plus each additional PVC	\$ 6.00	-	
LEC loop to POP	Actual Bell cost	Actual Bell cost	
Feature change charge (Each, after first installation)		\$ 50.00	(M)

ADMINISTRATIVELY  
 APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 4092 South Memorial Parkway  
 Huntsville, Alabama 35802

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.14 ITC^DeltaCom Frame Relay with NNI Interface**

ORIGINAL

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Bell UNI interface to Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates (N)  
the agreement before the expiration of the term, and after the initial 90-day period  
of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" I  
will be charged to the Customer. The "Discontinuance Charge" consists of charges  
for three months of service, plus all waived installation charges and any incentives  
received during the term. Data circuits require a minimum 12-month term |  
agreement. (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
Original Page 58.1

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.14 ITC^DeltaCom Frame Relay with NNI Interface**

ORIGINAL

<b>Maximum Rates:</b>	<b>Monthly Recurring Charge</b>	<b>Installation Charge</b>	<b>(M)</b>
56 Kbps UNI	\$ 196.00	\$300.00	
1.344/1.544 Mbps	\$1345.00	\$300.00	
Each CIR	\$ 1.25		
Each PVC	\$ 6.00		
LEC UNI charges	Actual LEC cost	Actual LEC cost	
Each feature change charge after initial installation	-	\$ 50.00	(M)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.15 ISDN**

ITC^DeltaCom ISDN Service is a network architecture that supports existing and future voice and data services (integrated access) over either single lines, (BRI, or Basic Rate Interface) or T1 (PRI, or Primary Rate Interface) digital lines. Private lines may be provided over ISDN PRI. PRI will be offered using a multi-purpose, digital interface T1, 23 bearer channels for transporting user information (voice, data, etc.), 1 D channel for out-of-band signaling, and a bit rate of 64K per channel. Providing PRI in this manner reduces call set-up time and improves efficiencies of trunk use for both voice and data. Switched 64K/BRI service is offered based on the rate of the service the customer (T) subscribes to. Monthly recurring and miscellaneous charges apply for PRI services. (T) Three year term plans allow for waiver of installation costs. BRI will be offered using switched 64K access, via local line ANI assignment and local access/BRI service, but is not available in all cities. Calls will be rated at the rates of the service the customer (T) subscribes to, with all volume and term discounts applying; there will be no additional (T) monthly charges. Call costs are based on each 64K line usage. For example, if two BRI-64K lines are combined for bandwidth, the call will be rated at the rate of the service (T) the customer subscribes to times the number of lines (2). (T)

<b>Maximum Charges</b>	<b><u>Monthly</u></b>	<b><u>Installation</u></b>
PRI Local Access	DS 1 cost plus \$200 Per D Channel	Based on Location
Toll Free "800/888"/ANI	\$0.02 per ANI delivered	N/A
Rearrange trunk group after initial installation	\$400 per occurrence	N/A
BRI - Switched 64Kbps	Price is based on Usage rates of service Selected by customer	(T) <b>APPROVED FOR FILING</b> <b>DECISION #: 61933</b>

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 • DESCRIPTION OF SERVICE & RATES, CONT'D.****3.16 Pinnacle**

All Pinnacle calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Pinnacle is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12, 24, or 36 months. Should the Customer choose to not enter into a term agreement and the Customer does not accumulate at least \$150.00 of usage in any given month, the Customer will be billed a total of \$150.00 ("Minimum Usage Charge"). For example, if a Customer accumulates \$120.00 of usage in a month, the Customer will still be billed \$150.00. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the 12th month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment, as described above. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: s - 27 - 49

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.16 Pinnacle, Cont'd.**

All Customer notices of discontinuance must be delivered to ITC^ DeltaCom in writing 30 days prior to the discontinuance becoming effective. If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge will apply per call billed to a calling card.

**3.16.1 Maximum Switched Service Charges**

Term	Intra	Card
Base	0.2780	0.4560
1 Year	0.2640	0.4320
2 Year	0.2584	0.4240
3 Year	0.2502	0.4100

**Maximum Dedicated Service Charges**

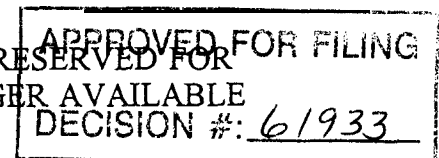
Term	Intra	Card
Base	0.1840	0.4400
1 Year	0.1748	0.4180
2 Year	0.1710	0.4100
3 Year	0.1656	0.3960

**3.16.2 Maximum Monthly Recurring Charges**

1. Monthly charge for each 800 number: \$ 6.00
2. Monthly charge for customized pin package: \$80.00
3. Monthly charge for autodialers, per access line: \$ 6.00

**3.16.3 Calling Card Surcharge  
\$.40**

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]



Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

SECTION 3 • DESCRIPTION OF SERVICE & RATES, CONT'D.

**3.17 Pinnacle for Associations**

Pinnacle for Associations is a discounted long distance business service for groups of Customers belonging to a common professional or trade association. A current ITC^DeltaCom Association Customer may convert their current service to Pinnacle for Associations only if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and agrees to sign a new term agreement equal to, or greater length than, their present term agreement;
- B. If the Customer's present term is within 6 months of expiration; or
- C. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A



ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.17 Pinnacle for Associations, Cont'd.**

All calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle for Associations is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for 12 or 24 months. Should the Customer choose to not enter into a term agreement and the Customer does not accumulate at least \$150.00 of usage in any given month, the Customer will be billed a total of \$150.00 ("Minimum Usage Charge"). For example, if a Customer accumulates \$120.00 of usage in a month, the Customer will still be billed \$150.00. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." If the Customer has entered into a term agreement and the Customer cancels prior to the expiration of the term, the Customer will be billed a one time "Discontinuance Charge" equal to the "Annual Usage Commitment Level" as described above. The Customer may discontinue service by written notice to DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge" relating to the "Annual Usage Commitment Level" as described above.

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to DeltaCom in writing 30 days prior to the discontinuance becoming effective.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.17 Pinnacle for Associations, Cont'd.**

If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. A surcharge will apply per call billed to a calling card.

**3.17.1 Maximum Pinnacle. for Associations Rates**

<b>Switched</b>	<b><u>Base Rate</u></b>	<b><u>1 Year Term</u></b>	<b><u>2 Year Term</u></b>
Inbound/ Outbound	0.2780	0.2584	0.2502
<b>Card Dedicated</b>	<b>0.4560 <u>Base Rate</u></b>	<b>0.4240 <u>1 Year Term</u></b>	<b>0.4100 <u>2 Year Term</u></b>
Inbound/ Outbound	0.1840	0.1710	0.1656
Card	0.4400	0.4100	0.3960

**3.17.2 Maximum Monthly Recurring Charges**

1. Monthly charge for each 800 number: \$ 6.00
2. Monthly charge for customized pin package: \$80.00
3. Monthly charge for autodialers, per access line: \$ 6.00

**3.17.3 Calling Card Surcharge \$ .40**

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

RESERVED FOR  
APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-98

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.17.4 Aspect Option B**

All Aspect calls under Option B are rated based on flat rates and duration of the call. No term or volume discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only. All customer notices of discontinuance must be delivered to the Company in writing thirty (30) days prior to the discontinuance becoming effective.

**3.17.4.1 Aspect Option B Rates**

Outbound	.10
Inbound	.10
Card	.175

<p>APPROVED FOR FILING</p> <p>DECISION #: <u>61933</u></p>
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[AS OF THE EFFECTIVE DATE BELOW, THE SERVICES SHOWN ON THIS PAGE ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)  
|  
(N)

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Issued: October 30, 1998

Effective: I 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.18 Aspect Option D**

(T)

Aspect Option D is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Customer may convert their current service to Aspect Option D if one of the following conditions applies:

(T)

(T)

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration;
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle. All Aspect Option D calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls but may be different for Customers who choose to enter into a term agreement for a period of 12, 24 or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

APPROVED FOR FILING  
DECISION #: 61933

Issued: September 25, 1998

Effective\* 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.18 Aspect Option D, Cont'd.**

(T)

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment as described above. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge will apply per call billed to a calling card.

**3.18.1 Maximum Aspect Option D Switched Service Rates**

(T)

	Base	1 Year	2 Years	3 Years
Inbound/ Outbound	0.2900	0.2760	0.2700	0.2620
Card	0.4560	0.4320	0.4240	0.4100

**3.18.2 Maximum Monthly Recurring Charges,**

1. Monthly charge for each 800 number: \$ 6.00
2. Monthly charge for customized pin package: \$80.00
3. Monthly charge for autodialers, per access line: \$6.00

**3.18.3 Calling Card Surcharge**

\$ .40

APPROVED FOR FILING
DECISION #: 61933

Issued: September 25, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 • DESCRIPTION OF SERVICE & RATES, CONT'D.****3.19 Aspect Option D for Associations**

(T)

Aspect Option D for Associations is a discounted long distance service for groups of Customers belonging to a common professional or trade association and is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Association Customer may convert their current service to Aspect Option D for Associations if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration.
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new a term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect Option D for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%.

**APPROVED FOR FILING**  
DECISION #: 61933

Issued: September 25, 1998

Effective: 08-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.19 Aspect for Associations, Cont'd.**

By the end of the twelfth (12) month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment as described above.

However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number.

A surcharge will apply per call billed to a calling card.

APPROVED FOR FILING
DECISION #: <u>61933</u>

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.19 Aspect Option D for Associations, Cont'd. (T)****3.19.1 Maximum Aspect Option D Association Switched Service Rates (T)**

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>
Inbound!			
Outbound	0.2900	0.2700	0.2620
Card	0.4560	0.4240	0.4100

**3.19.2 Maximum Monthly Recurring Charges**

1. Monthly charge for each 800 number: \$ 6.00
2. Monthly charge for customized pin package: \$80.00
3. Monthly charge for autodialers, per access line: \$ 6.00

**3.19.3 Calling Card Surcharge \$ .40**

<b>APPROVED FOR FILING</b> DECISION #: <u>61933</u>
--

Issued: September 25, 1998

Effective: 8-27-99..

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802



**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.19.4 Aspect Option E**

Aspect Option E is intended for residential customers only. Inbound and Outbound Aspect Option E calls are time of day sensitive, but no volume or term discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective.

**3.19.4.1 Aspect Option E Rates**

	Peak	Off-Peak
Outbound	.12	.10
Inbound	.12	.10
Card	.18	.18

**APPROVED FOR FILING****DECISION #:** 61933

[AS OF THE EFFECTIVE DATE BELOW, OPTION E IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

Issued: October 26, 1998

Effective: 1/8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.19.5 Aspect Option H**

Aspect Option H is available only to business customers. All Aspect calls under Option H are rated based on flat rates and duration of the call. No term or volume discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective.

**3.19.5.1 Aspect Option H Rates**

Outbound	.1450
Inbound	.1450
Card	.175

**APPROVED FOR FILING****DECISION #:** 61933

[AS OF THE EFFECTIVE DATE BELOW, OPTION H IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: October 26, 1998

Effective: 8-27-99.

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.20 Premier Hospitality**

Premier Hospitality is specifically for the hospitality industry. A minimum of 50% or more 1+ traffic must take place before or after normal business hours on weekdays, or on Saturday or Sunday to qualify for the special rates associated with this product. If at least 50% of the Customer's total usage does not take place during off-peak hours, the Customer's usual rates will automatically increase by \$.03 per minute for total interstate, intrastate and toll free usage. Both interstate and intrastate calls are flat rated. The Customer must subscribe to ITC^DeltaCom's operator services to receive this product.

**3.20.1 Maximum Premier Hospitality Rates**

Intrastate usage charge per minute: \$0.24

**APPROVED FOR FILING****DECISION #:** 61933

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)**  
**CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |**  
**TO NEW CUSTOMERS.] (N)**

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. cl/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.21 Personal Toll Free "800/888" Service**

Personal Toll Free "800/888" Service is an inbound, residential, "800/888" Toll Free service offering that enables the subscriber to receive calls from any domestic telephone system in Arizona over the subscriber's local exchange service line. The charges for such calls are billed to the terminating subscriber, rather than to the originating party. Usage charges are based on accumulated minutes of use. Calls are rated based on a flat rate and duration. Calls are timed in full minute increments, after the initial minute. A volume discount plan applies to usage over a specified, combined inter/intrastate amount. Monthly recurring charges apply.

**3.21 .1 Maximum Personal Toll Free "800/888" Usage Rates****Usage charge per minute of usage**

Flat Rate - \$.44

**3.21.2 Volume Discount**

Usage over \$25.00 - 10%

**3.21.3 Installation Charges**None**3.21.4 Maximum Monthly Recurring Rates**\$6.00 per account.

APPROVED FOR FILING

DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.22 Family Connections Plus****3.22.1 Family Connections Plus**

Family Connections Plus is only offered to residential Customers.  
 Family Connections Plus is timed in full minute increments and is rated  
 on a time-of-day basis. No volume discounts apply. A surcharge will  
 apply per call billed to a calling card.

**3.22.2 Maximum Family Connections Plus Usage Rates**

Day _____	\$0.42
Evening-----	\$0.24
Night/Weekend--	\$0.20

**3.22.3 Maximum Family Connections Plus Toll Free "800/888" Usage Rates**

Day _____	\$0.410
Evening _____	\$0.410
Night/Weekend--	\$0.410

**3.22.4 Maximum Family Connections Plus Card Usage Rates**

Day-----	\$0.500
Evening _____	\$0.500
Night/Weekend--	\$0.500

**3.22.5 Calling Card Surcharge \$ .40**

APPROVED FOR FILING

DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR  
 CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE  
 TO NEW CUSTOMERS.]

(N)  
 |  
 (N)

Issued: November 20, 1998

Effective\* 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.23 Destiny Classic with Off-Peak**

Destiny Classic with Off-Peak is designed for the Customer who places at least 60% of their calls before or after normal business hours. Destiny Classic with Off-Peak is rated on a time-of-day basis. All calls are rated based on flat rates and duration of the call. There is no charge for unanswered calls. Both installation and monthly charges apply. Timing is in 1/10th minute increments, after the initial 18 seconds of each call. If the Customer chooses to sign a term agreement, rates will be discounted further. A surcharge will apply per call billed to a calling card.

**3.23.1 Destiny Classic Switched with Off-Peak****A. Maximum Outbound Rates**

		<u>Volume Discount</u>	<u>Discount Rates Day</u>	<u>Discount Rates Eve/Night</u>
	Base	0%	0.444	0.300
	\$150-\$300	3 %	0.430	0.292
	\$301-\$750	6 %	0.418	0.282
	\$751-\$1000	8 %	0.408	0.276
	\$1001-\$1500	12%	0.390	0.264
	\$1501 +	14%	0.382	0.258
	<b>12 Months</b>	<b>24 Months</b>	<b>36 Months</b>	
	<b>Term Discount</b>	<b>Term Discount</b>	<b>Term Discount</b>	
	8%	14%	17%	
	<u>Day</u> <u>Eve/Night</u>	<u>Day</u> <u>Eve/Night</u>	<u>Day</u> <u>Eve/Night</u>	
Base	0.408 0.276	0.382 0.258	0.368 0.250	
\$150-\$300	0.396 0.268	0.370 0.250	0.358 0.242	
\$301-\$750	0.384 0.260	0.358 0.242	0.346 0.234	
\$751-\$1500	0.376 0.254	0.352 0.238	0.340 0.230	
\$1000-\$1500	0.360 0.242	0.336 0.228	0.324 0.220	
\$1501+	0.152 0.398	0.328 0.222	0.316 0.214	

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

**APPROVED FOR FILING**  
**DECISION #:** 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.23 Destiny Classic, Cont'd.****3.23.1 Destiny Classic Switched with Off-Peak, cont'd****B. Maximum Toll Free "800/888" Rates**

	<u>Volume Discount</u>		<u>Discount Rates Day</u>	<u>Discount Rates Eve/Night</u>
Base	0%		0.454	0.310
\$150-\$300	3%		0.440	0.300
\$301-\$750	6%		0.426	0.292
\$751-\$1000	8%		0.418	0.286
\$1001-\$1500	12%		0.400	0.272
\$1501 +	14%		0.390	0.266

	<b>12 Months</b>		<b>24 Months</b>		<b>36 Months</b>	
	<b>Term Discount</b>		<b>Term Discount</b>		<b>Term Discount</b>	
	<b>8%</b>		<b>14%</b>		<b>17%</b>	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>
Base	0.418	0.286	<b>0.390</b>	0.266	0.376	0.258
\$150-\$300	0.406	0.276	0.378	0.258	0.366	0.250
\$301-\$750	0.392	0.268	0.368	0.250	0.354	0.242
\$751-\$1000	0.384	0.262	0.360	0.246	0.346	0.236
\$1001-\$1500	0.368	0.250	0.344	0.234	0.332	0.226
\$1501+	0.360	0.246	0.336	0.230	0.324	0.222

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.23 Destiny Classic, Cont'd.****3.23.1 Destiny Classic Switched with Off-Peak, cont'd****C. Maximum Card Rates**

	<u>Base</u>		<u>Volume Discount</u>		<u>Discount Rates</u>	
				<u>Day</u>		
				0 %		0.540
		\$150-\$300		3 %		0.524
		\$301-\$750		6 %		0.508
		\$751-\$1000		8 %		0.496
		\$1001-\$1500		12 %		0.476
		\$1500 +		14 %		0.464

	<u>12 Months</u>		<u>24 Months</u>		<u>36 Months</u>	
	<u>Term Discount</u>		<u>Term Discount</u>		<u>Term Discount</u>	
	8 %		14 %		17 %	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>
Base	0.496	0.496	0.464	0.464	0.448	0.448
\$150-\$300	0.482	0.482	0.450	0.450	0.434	0.434
\$301-\$750	0.466	0.466	0.436	0.436	0.422	0.422
\$751-\$1000	0.458	0.452	0.428	0.428	0.412	0.412
\$1001-\$1500	0.438	0.438	0.408	0.408	0.394	0.394
\$1501+	0.428	0.428	0.400	0.400	0.386	0.386

**3.23.2 Calling Card Surcharge \$ .40**

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A



**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.24 ITC^DeltaCom Unison**

ITC^DeltaCom Unison is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Calls are timed in 6 second increments after the initial 18 (T) seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage.

If the Customer subscribes to a total of two telecommunications services, the (T)  
Customer will receive an additional 3% discount. Should the Customer choose to  
subscribe to three telecommunications services, the Customer will receive an addi-  
tional 5% discount. (T)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". The requirement to maintain the "Annual Usage Commitment Level" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)

APPROVED FOR FILING
DECISION #: <u>61933</u>

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES (Cont.)****3.24 ITC^DeltaCom Unison (Cont.)**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.29.3	<b>Custom Billing</b>		(N)
	Custom billing is available to customers who require allocation of usage based on location, department, ANI, account code, or PIN.		
3.29.3.1	<b>Custom Billing Rates</b>		
	Set Up	\$25.00	
	Monthly Recurring Charge	\$15.00	
	Replacement Copy	\$10.00	(N)

APPROVED FOR FILING  
DECISION #: 61933

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.****3.24 ITC^DeltaCom Unison (Cont.)**

(N)

3rd month's toll	\$	<b>2,300</b>	X	<b>12</b>	=	<b>\$27,600</b>
<b>50%</b> of \$27,000		\$13,800		(Annual Usage Commitment Level)		
		<u><b>\$ 8,600</b></u>		(Actual usage for 8 month term)		
Amount remaining		<b>\$ 5,200</b>		(in 1st year of term)		
Amount remaining +		<u><b>\$13,800</b></u>		(in 2nd year of term)		
		<b>\$19,000</b>		<b>Total Discontinuance Charge</b>		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
First Revision Page 75.4  
Cancels Original Page 75.4

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, COND**

**3.24.1 ITC^DeltaCom Unison - Switched/800 Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
------------------------	----------------------	----------------------	----------------------

.118	.106	.101	.097
------	------	------	------

Toll Free PIN-Connect is available with this service as follows: (N)

.150	.1350	.1290	.1230	(N)
------	-------	-------	-------	-----

**ITC^DeltaCom Unison - Switched / Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
------------------------	----------------------	----------------------	----------------------

.290	.261	.249	.238
------	------	------	------

<b>Monthly Recurring Charge:</b>	\$3.00 per toll free number	
	\$7.50 with additional Toll Free PIN-Connect feature	(N)

<b>PIN-Connect Custom Reports:</b>	\$25.00 per request	(N)
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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

Docket No. T-03298A

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED**

**3.24.2 ITC^DeltaCom Unison - Dedicated Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.1150	.1018	.0989	.0943

**Monthly Recurring Charge:** \$3.00 per toll free number

**ITC^DeltaCom Unison Dedicated - Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)	(M)
.290	.261	.249	.238	(M)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont.)**

**3.25 ITC^DeltaCom Unison for Associations**

ITC^DeltaCom Unison for Associations is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unlike ITC^DeltaCom Unison Customers, ITC^DeltaCom Unison for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. (T)

If the Customer subscribes to a total of two telecommunications services, the Customer will receive an additional 3% discount. Should the Customer choose to subscribe to three telecommunications services, the Customer will receive an additional 5% discount. (T) I (T)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99,,

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CON'D****3.25 ITC^DeltaCom Unison for Associations (Cont.)**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A



ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.25 ITC^DeltaCom Unison for Associations (Cont.)

(N)

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,000	\$13,800	(Annual Usage Commitment Level)		
	<u>\$ 8,600</u>	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining	+	<u>\$13,800</u>	(in 2nd year of term)	
		<b>\$19,000</b>	<b>Total Discontinuance Charge</b>	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
First Revision Page 75.8  
Cancels Original Page 75.8

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CON'D.**

**3.251 ITC^DeltaCom Unison for Associations  
Switched/800 Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.118	.101	.097

Toll Free PIN-Connect is available with this service as follows: (N)

.150	.1290	.1230	(N)
------	-------	-------	-----

**ITC^DeltaCom Unison for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

<b>Monthly Recurring Charge:</b>	\$3.00 per toll free number	
	\$7.50 with additional Toll Free PIN-Connect feature	(N)
		(N)
<b>PIN-Connect Custom Reports:</b>	\$25.00 per request	(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.25.2 ITC^DeltaCom Unison for Associations -  
Dedicated Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.1150	.0989	.0943

**Monthly Recurring Charge:** \$3.00 per toll free  
number

**ITC^DeltaCom Unison for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

(M)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.26 ITC^DeltaCom Unison Plus**

ITC^DeltaCom Unison Plus is available to new Customers who bill at least \$500.00 at the time of signing a service term agreement. Calls are timed in 6 second increments (T) after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage.

If the Customer subscribes to a total of two telecommunications services, the Customer (T) will receive an additional 3% discount. Should the Customer choose to subscribe to three | telecommunications services, the Customer will receive an additional 5% discount. (T)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS (N)  
IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO |  
LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket NO. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom.  
TEL: 256-650-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
First Revision Page 75.10  
Cancels Original Page 75.10

**ORIGINAL**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D (T)**

**3.26 ITC^DeltaCom Unison Plus (Cont.)**

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS (N)  
IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] APPROVED FOR FILING (N)

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D (T)****3.26 ITC^DeltaCom Unison Plus (Cont.)**

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$2,300	X	12	=	\$27,600
50% of \$27,000	\$13,800			(Annual Usage Commitment Level)	
	-			<u>\$ 8,600</u>	(Actual usage for 8 month term)
Amount remaining	\$5,200			(in 1st year of term)	
Amount remaining	+			<u>\$13,800</u>	(in 2nd year of term)
	\$19,000			<b>Total Discontinuance Charge</b>	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS (N)  
IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO  
LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

**APPROVED FOR FILING**  
**DECISION #:** 61933

Issued: January 22, 1999

Effective: 8 - 27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D (T)****3.26.1 ITC^DeltaCom Unison Plus - Switched/800 Rates**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.110	.099	.095	.090

**ITC^DeltaCom Unison Plus - Card Rates**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.290	.261	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number**3.26.2 ITC^DeltaCom Unison Plus - Dedicated Rates**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.1064	.0967	.0915	.0872

**ITC^DeltaCom Unison Plus-Card Rates (T)**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.290	.261	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number

**[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS (N)  
IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO  
LONGER AVAILABLE TO NEW CUSTOMERS.]**

**APPROVED FOR FILING (N)****DECISION #: 61933**

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 • DESCRIPTION OF SERVICE & RATES, CONT'D (T)****3.27 ITC^DeltaCom Unison Plus for Associations**

ITC^DeltaCom Unison Plus for Associations is available to new Customers who bill at least \$500.00 of usage per month. Unlike ITC^DeltaCom Unison Plus Customers, ITC^DeltaCom Unison Plus for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to-the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. (T)

If the Customer subscribes to a total of two telecommunications services, the Customer will receive an additional 3% discount. Should the Customer choose to subscribe to three telecommunications services, the Customer will receive an additional 5% discount. (T)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" applies.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)

APPROVED FOR FILING

DECISION #: 61933

**[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

Issued: January 22, 1999

Effective: I 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802



**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

(T)

**3.27 ITC^DeltaCom Unison Plus for Associations (Cont.)**

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

**[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS (N)  
FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED  
CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGINAL**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D (T)**

**3.27 ITC^DeltaCom Unison Plus for Associations (Cont.)**

For example, if a Customer has entered into a two year term and cancels in the 8<sup>th</sup> month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$2,300	X	12	\$27,600
50% of \$27,000	\$13,800		(Annual Usage Commitment Level)	
	-		<u>\$ 8,600</u>	(Actual usage for 8 month term)
Amount remaining	\$ 5,200		(in 1st year of term)	
Amount remaining	+		<u>\$13,800</u>	(in 2nd year of term)
	\$19,000		<b>Total Discontinuance Charge</b>	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS (N)  
FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED |  
CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**ORIGIN<sub>A</sub> L****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D (T)****3.27.1 ITC^DeltaCom Unison Plus for Associations - Switched1800 Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.110	.095	.090

**ITC^DeltaCom Unison Plus for Associations - Card Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.290	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number**3.27.2 ITC^DeltaCom Unison Plus for Associations - Dedicated Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.1064	.0915	.0872

**ITC^DeltaCom Unison Plus for Associations - Card Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.290	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number**APPROVED FOR FILING****DECISION #:** 61933

**[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS (N)**  
**FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED |**  
**CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

Issued: January 22, 1999

Effective\* 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 . DESCRIPTION OF SERVICE & RATES, CONT'D (T)****3.28 Patron**

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount.

If the Customer subscribes to a total of two telecommunications services, the Customer (T)  
will receive an additional 3% discount. Should the Customer choose to subscribe to three I  
telecommunications services, the Customer will receive an additional 5% discount. (T)

If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment".

(D)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective- 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

ORIGINAL

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.28 Patron (Cont.)**

If the customer has entered into a term agreement and cancels their service before the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third months actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$2,300	X	12	=	\$27,600	(T)
50% of \$27,600	\$13,800				(Annual Commitment Level)	
	-				<u>\$ 8,600</u>	(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)	
Amount remaining	+				<u>\$13,800</u>	(in 2nd year of term)
					\$19,000	(Total Discontinuance)

Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

APPROVED FOR FILING

DECISION #: 61933

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Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.28.1 Patron - Switched/800 Rates (N)**

Volume	Rate	3% Discount to Extend Term
\$0-\$1500	\$0.1379	0.1337

**Patron - Card Rates**

Rate	3% Discount to Extend Term
\$0.1950	\$0.1890

**Monthly Recurring Charge:** \$3.00 per toll free number

**Calling Card Surcharge: \$0.40**

**3.28.2 Patron - Dedicated Rates**

Volume	Rate	3% Discount to Extend Term
\$2500-\$5000	\$0.0967	\$0.0938
\$5001 +	\$0.0967	\$0.0938

**Patron - Card Rates**

Rate	3% Discount to Extend Term
\$0.1900	\$0.1840

**Monthly Recurring Charge:** \$3.00 per toll free number

**Calling Card Surcharge:** \$0.40

APPROVED FOR FILING  
DECISION #: 61938N

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.29 Quest**

(N)

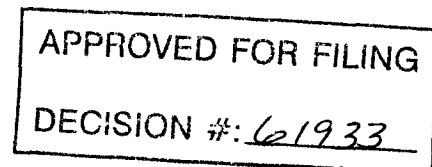
Quest is offered as four separate classes of service. These classes of service are (1) Quest Switched, (2) Quest Dedicated, (3) Quest Switched-Association and (4) Quest Dedicated Association. Quest Switched and Quest Switched-Association are switched access services; Quest Dedicated and Quest Dedicated- Association are dedicated access services. To subscribe to Quest Switched-Association or Quest Dedicated-Association, the subscriber must belong to a recognized professional or trade association. Calls over all of Quest's classes of service are divided into the following traffic types:

1. Outbound Toll - All long distance calls which originate from either the subscriber's switched or dedicated access lines, and are subsequently terminated to points within the continental U.S.

2. Inbound 800 - All 800 calls which terminate to the subscriber's switched or dedicated access lines.

3. Card - All calls where the subscriber uses a personalized, plastic card describing an 800 access number, an authorization code, and dialing instructions in accessing ITC^DeltaCom's switching facility; and whereby the dialed call is subsequently terminated to a point within the continental U.S.

(N)



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Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.29 Quest (Cont.)**

(N)

Usage charges are based on class of service and accumulated minutes of use by traffic type as described in the preceding 1, 2 and 3. All Quest calls are rated based on flat rates and duration of call. There is no charge for unanswered calls. Timing for all traffic types is in 6 second increments, after the initial 18 seconds of each call. Term Discounts apply when elected by the subscriber. The customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the customer for the term periods listed are 8%, 14%, and 17%, respectively, of their total monthly usage. Should the customer choose to enter into a term agreement an "Annual Usage Commitment" will apply. The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802



ORIGINAL

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.29 Quest (Cont.)**

becoming effective. If the customer has entered into a term agreement and cancels their service after the initial 90 day period, but before the end of the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8<sup>th</sup> month of the term, the "Discontinuance Charge" will be based upon the remaining in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$2,300	x	12	=	\$27,600	(T)
50% of \$27,600	\$13,800				(Annual Usage Commitment Level)	
	-				<u>\$8,600</u> (Actual usage for 8 month term)	
Amount remaining	\$5,200				(in 1st year of term)	
Amount remaining	+				<u>\$13,800</u> (in 2nd year of term)	
					<b>\$19,000 Total Discontinuance</b>	

The "Discontinuance Charge" is in addition to usage charges, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. A surcharge applies for calls billed to a calling card. Data circuits require a minimum 12 month term agreement.

APPROVED FOR FILING

DECISION #: 61933

---

Issued: January 22, 1999

Effective: 8-27-99 <sup>~</sup>

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35 802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.29.1 Quest (N)****Switched**

	<b>No</b>	<b>12 Month</b>	<b>24 Month</b>	<b>36 Month</b>
	<b>Term</b>	<b>Term</b>	<b>Term</b>	<b>Term</b>
Inbound!				
Outbound	\$ .128	\$ .121	\$ .119	\$ .115
Card	\$ .228	\$ .216	\$ .212	\$ .205

**Dedicated**

	<b>No</b>	<b>12 Month</b>	<b>24 Month</b>	<b>36 Month</b>
	<b>Term</b>	<b>Term</b>	<b>Term</b>	<b>Term</b>
Inbound!				
Outbound	\$ .088	\$ .084	\$ .082	\$ .079
Card	\$ .220	\$ .209	\$ .205	\$ .198

**Monthly Recurring Charges:**

\$3.00 for each toll free number

**Calling Card Surcharge: \$ .40**

(N)

**APPROVED FOR FILING****DECISION #:** 61933

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**3.29.2            **Quest for Associations** (N)**Switched**

	No Term	12 Month Term	24 Month Term
Inbound/ Outbound	\$.121	\$.115	\$.113
Card	\$.216	\$.205	\$.201

**Dedicated**

	No Term	12 Month Term	24 Month Term
Inbound/ Outbound	\$.087	\$.082	\$.081
Card	li.209	\$.199	\$.194

**Monthly Recurring Charges:**

\$3.00 for each toll free number

**Calling Card Surcharge: \$.40**

(N)

**APPROVED FOR FILING****DECISION #:** 61933**Issued:** June 23, 1998**Effective:** 8-27-98

**Issued By:** Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

**Docket No. T-03298A**

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.30 ITC^DeltaCom Unison Select Dedicated Option 1**

(N)

This product is designed for customers whose monthly usage is between \$2,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. ITC^DeltaCom-Unison Select Dedicated Option 1 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

APPROVED FOR FILING  
DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.30 ITC^DeltaCom Unison Select Dedicated Option 1 (Cont.)

(N)

I

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$13,800	(Annual Commitment Level)		
	- \$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining	+ \$13,800	(in 2nd year of term)		
	\$19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

<b>3.30.1</b>	<b>ITC^DeltaCom Unison Select Option 1 - Dedicated Rates</b>				(N) I
	Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)	I
	0.1132	0.0951	0.0906	0.0860	
	<b>ITC^DeltaCom Unison Select Option I-Card Rates</b>				
	Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)	
	0.290	0.2436	0.2320	0.2204	
	<b>Monthly recurring Charge: \$3.00 per toll free number</b>				
					(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.31 ITC^DeltaCom Unison Select Dedicated Option 2**

(N)

I

This product is designed for customers whose monthly usage is between \$5,000 and \$9,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 2 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

APPROVED FOR FILING  
DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.31 ITC^DeltaCom Unison Select Dedicated Option 2 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$	2,300	X	12	=	\$27,600
50% of \$27,600		\$13,800				(Annual Commitment Level)
	-	\$ 8,600				(Actual usage for 8 month term)
Amount remaining		\$ 5,200				(in 1st year of term)
Amount remaining	+	\$13,800				(in 2nd year of term)
		<b>\$19,000</b>				<b>(Total Discontinuance)</b>

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

I  
(N)**APPROVED FOR FILING****DECISION #:** 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A



**ORIGINAL****SECTION 3 • DESCRIPTION OF SERVICE & RATES, CONT'D****3.31.1 ITC^DeltaCom Unison Select Option 2-Dedicated Rates**

(N)

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.079	0.0648	0.0616	0.0585

**ITC^DeltaCom Unison Select Option 2-Card Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.290	0.2378	0.2262	0.2146

**Monthly recurring Charge:\$3.00** per toll free number

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.32 ITC^DeltaCom Unison Select Dedicated Option 3

(N)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 20%, 24% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.32 ITC^DeltaCom Unison Select Dedicated Option 3 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period; but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, **excluding** directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800 (Annual Commitment Level)				
	• \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$13,800 (in 2nd year of term)				
	\$19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

APPROVED FOR FILING

DECISION #: 61933

(N)

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.32.1 ITC^DeltaCom Unison Select Option 3 - Dedicated Rates**

(N)

I

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
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0.079	0.0632	0.0600	0.0569
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**ITC^DeltaCom Unison Select Option 3 - Card Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
------------------------	----------------------	----------------------	----------------------

0.290	0.2320	0.2204	0.2088
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**Monthly recurring Charge: \$3.00** per toll free number

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

### SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

#### 3.33 ITC^DeltaCom Unison Select Switched Option 4

(N)

This product is designed for customers whose monthly usage is between \$500 and \$2,499 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 4 is offered as two separate classes of service. These classes of service are: (1) Unison Select Option 4 Switched and (2) Unison Select Option 4 Switched-Association. To subscribe to Unison Select Option 4 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 4 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. Unison Select Option 4 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.33 ITC^DeltaCom Unison Select Switched Option 4 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800 (Annual Commitment Level)				
	<u>\$,600</u> (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	<u>\$13,800</u> (in 2nd year of term)				
	<b>\$19,000 (Total Discontinuance)</b>				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
First Revision Page 75.37  
Cancels Original Page 75.37

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.33.1 ITC^DeltaCom Unison Select Option 4 - Switched Rates**

ORIGINAL

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
------------------------	----------------------	----------------------	----------------------

0.110	0.0924	0.0880	0.0836
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Toll Free PIN-Connect is available with this service as follows: (N)

0.150	0.1260	0.1200	0.1140
-------	--------	--------	--------

(N)

(D)

**ITC^DeltaCom Unison Select Option 4 - Card Rates**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
------------------------	----------------------	----------------------	----------------------

0.2900	0.2436	0.2320	0.2204
--------	--------	--------	--------

**Monthly recurring Charge:** \$3.00 per toll free number

\$7.50 with additional (N)  
Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:** \$25.00 per request (N)

ADMINISTRATIVELY

APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-385-3900 (T)  
TEL: 800-239-3000

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First Revision Page 75.38  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.33.2 ITC^DeltaCom Unison Select Option 4 for Associations-  
Switched Rates**

ORIGINAL

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
------------------------	----------------------	----------------------

0.110	0.0880	0.0836
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Toll Free PIN-Connect is available with this service as follows: (N)

0.150	0.1200	0.1140	(N)
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**ITC^DeltaCom Unison Select Option 4 for Associations-  
Card Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
------------------------	----------------------	----------------------

0.2900	0.2320	0.2204
--------	--------	--------

**Monthly recurring Charge:** \$3.00 per toll free number

\$7.50 with additional (N)  
Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:** \$25.00 per request (N)

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APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802



ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.34 ITC^DeltaCom Unison Select Switched Option 5

(N)

This product is designed for customers whose monthly usage is \$2,500 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 5 is offered as two separate classes of service. These classes of service are: (1) Unison Select Option 5 Switched and (2) Unison Select Option 5 Switched-Association. To subscribe to Unison Select Option 5 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 5 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. Unison Select Option 5 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.34 ITC^DeltaCom Unison Select Switched Option 5 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. I

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. I

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining	+ \$13,800 (in 2nd year of term)				
	\$19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
First Revision Page 75.41  
Cancels Original Page 75.41

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.34.1 ITC^DeltaCom Unison Select Option 5 - Switched Rates**

ORIGINAL

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
------------------------	----------------------	----------------------	----------------------

0.110	0.0902	0.0858	0.0814
-------	--------	--------	--------

Toll Free PIN-Connect is available with this service as follows: (N)

0.150	0.1230	0.1170	0.1110
-------	--------	--------	--------

(N)

(D)

**ITC^DeltaCom Unison Select Option 5 - Card Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
------------------------	----------------------	----------------------	----------------------

0.2900	0.2378	0.2262	0.2146
--------	--------	--------	--------

**Monthly recurring Charge:** \$3.00 per toll free number

\$7.50 with additional (N)  
Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:** \$25.00 per request (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

**ITC^DeltaCom Communications, Inc. D/B/A**  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
First Revision Page 75.42  
Cancels Original Page 75.42

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.34.2 ITC^DeltaCom Unison Select Option 5 for Associations-Switched Rates**

ORIGINAL

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.110	0.0858	0.0814

Toll Free PIN-Connect is available with this service as follows: (N)

0.150	0.1170	0.1110	(N)
-------	--------	--------	-----

**ITC^DeltaCom Unison Select Option 5 for Associations-Card Rates**

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
<b>0.2900</b>	0.2262	0.2146

**Monthly recurring Charge:** \$3.00 per toll free number

\$7.50 with additional (N)  
Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:** \$25.00 per request (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.35 ITC^DeltaCom Business Connections Switched Option 1**

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 1 Switched and (2) Business Connections Option 1 Switched-Association. To subscribe to Business Connections Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 3% or 7%, respectively, off their total monthly usage. Business Connections Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 3% or 7%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13<sup>th</sup> month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.35 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.35 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)**

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- <u>\$,600</u> (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	<u>\$ 13.800</u> (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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**SECTION 3 -DESCRIPTION OF SERVICE &RATES, CONT'D**

**3.35.1 ITC^DeltaCom Business Connections Option 1  
Switched Rates**

(N)

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.0950	0.0950	0.0922	0.0884

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1500	0.1455	0.1395
--------	--------	--------	--------

**ITC^DeltaCom Business Connections Option 1  
Card Rates**

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.2200	0.2200	0.2134	0.2046

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**Monthly recurring Charge:\$3.00 per toll free number**

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Huntsville, Alabama 35802



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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.35.2 ITC^DeltaCom Business Connections Option 1 for Associations - Switched Rates (N)**

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
------------------------	---------------------	---------------------

0.0950	0.0922	0.0884
--------	--------	--------

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1455	0.1395
--------	--------	--------

**ITC^DeltaCom Business Connections Option 1 for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
------------------------	---------------------	---------------------

0.2200	0.2134	0.2046
--------	--------	--------

**Monthly recurring Charge:** \$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.36 ITC^DeltaCom Business Connections Switched Option 2**

(N)

This product is designed for customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 2 Switched and (2) Business Connections Option 2 Switched-Association. To subscribe to Business Connections Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 13%, 17% or 21%, respectively, off their total monthly usage. Business Connections Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 17% or 21%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

ADMINISTRATIVELY  
APPROVED FOR FILING

(N)

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.36 ITC^DeltaCom Business Connections Switched Option 2 Cont.**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8<sup>th</sup> month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- <u>\$ 600</u> (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	<u>\$ 13,800</u> (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.36.1 ITC^DeltaCom Business Connections Option 2 (N)**  
**Switched Rates**

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
0.0950	0.0827	0.0789	0.075 1

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1305	0.1245	0.1185
--------	--------	--------	--------

**ITC^DeltaCom Business Connections Option 2**  
**Card Rates**

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
0.2200	0.1848	0.1760	0.1672

**Monthly recurring Charge:\$3.00 per toll free number**

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

<b>3.36.2</b>	<b>ITC^DeltaCom Business Connections Option 2 for Associations - Switched Rates</b>		(N)
	Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
	0.0950	0.0789	0.075 1
	Toll Free PIN-Connect is available with this service as follows:		
	0.1500	0.1245	0.1185
	<b>ITC^DeltaCom Business Connections Option 2 for Associations - Card Rates</b>		
	Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
	0.2200	0.1760	0.1672
	<b>Monthly recurring Charge:</b>	\$3.00 per toll free number	
			(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.37 ITC^DeltaCom Business Connections Switched Option 3**

(N)

This product is designed for customers whose monthly usage is \$1,500 or more at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 3 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 3 Switched and (2) Business Connections Option 3 Switched-Association. To subscribe to Business Connections Option 3 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 3 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 19%, 22% or 28%, respectively, off their total monthly usage. Business Connections Option 3 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 -DESCRIPTION OF SERVICE &RATES, CONT'D**

**3.37 ITC^DeltaCom Business Connections Switched Option 3 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.37 ITC^DeltaCom Business Connections Switched Option 3 Cont.**

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	- <u>\$ 8,600</u>	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ <u>13,800</u>	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802



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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3 . 3 7 . 1 ITC^DeltaCom Business Connections Option 3 (N)**  
**Switched Rates**

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
0.0950	0.0770	0.0741	0.0684

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1215	0.1170	0.1080
--------	--------	--------	--------

**ITC^DeltaCom Business Connections Option 3  
Card Rates**

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
0.2200	0.1782	0.1716	0.1584

**Monthly recurring Charge:** \$3.00 per toll free number

(N)

ADMINISTRATIVELY  
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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

<b>3.37.2</b>	<b>ITC^DeltaCom Business Connections Option 3 for Associations - Switched Rates</b>		(N)
	Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
	0.0950	0.0741	0.0684
	Toll Free PIN-Connect is available with this service as follows:		
	0.1500	0.1170	0.1080
	<b>ITC^DeltaCom Business Connections Option 3 for Associations - Card Rates</b>		
	Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
	0.2200	0.1716	0.1584
	<b>Monthly recurring Charge:</b>	\$3.00 per toll free number	
			(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.38 ITC^DeltaCom Business Connections Dedicated Option 4**

(N)

This product is designed for customers whose monthly usage is less than \$2,000 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 12%, 16% or 20%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.38 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%

(N).

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. cl/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.38 ITC^DeltaCom Business Connections Dedicated Option 4 Cont. (N)**

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	\$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**ITC^DeltaCom Communications, Inc. D/B/A**  
**ITC^DeltaCom**  
TEL: 256-382-3900  
TEL: 800-239-3000

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

<b>3.38.1</b>	<b>ITC^DeltaCom Business Connections Option 4</b>				(N)
	<b>Dedicated Rates</b>				
	Base Rate (No Term)	1 Year Term (12%)	2 Year Term (16%)	3 Year Term (20%)	
	0.1300	0.1144	0.1092	0.1040	I
	<b>Monthly recurring Charge:</b>				(N)
	\$3.00 per toll free number				

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.39 ITC^DeltaCom Business Connections Dedicated Option 5**

(N)  
I

This product is designed for customers whose monthly usage is between \$2,000 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 28%, 31% or 34%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13<sup>th</sup> month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.39 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A



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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.39 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.**

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8<sup>th</sup> month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- <u>\$ 600</u> (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	<u>\$ 13,800</u> (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900  
TEL: 800-239-3000

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

3.39.1	<b>ITC^DeltaCom Business Connections Option 5</b>				(N)
	<b>Dedicated Rates</b>				I
	Base Rate	1 Year Term	2 Year Term	3 Year Term	
	(No Term)	(28%)	(31%)	(34%)	
	0.1300	0.0936	0.0897	0.0858	
	<b>Monthly recurring Charge:</b>				(N)
	\$3.00 per toll free number				

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.40 ITC^DeltaCom Business Connections Dedicated Option 6**

(N)

This product is designed for customers whose monthly usage is Between \$5,000 and 9,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 6 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 30%, 33% or 38%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.40 ITC^DeltaCom Business Connections Dedicated Option 6 Cont**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

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If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.40 ITC^DeltaCom Business Connections Dedicated Option 6 Cont.**

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900  
TEL: 800-239-3000

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

<b>3.40.1</b>	<b>ITC^DeltaCom Business Connections Option 6</b>				(N)
	<b>Dedicated Rates</b>				
	Base Rate	1 Year Term	2 Year Term	3 Year Term	
	(No Term)	(30%)	(33%)	(38%)	
	0.1300	0.0910	0.0871	0.0806	
	<b>Monthly recurring Charge:</b>				(N)
	\$3.00 per toll free number				

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.41 ITC^DeltaCom Business Connections Dedicated Option 7**

(N)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charge do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 7 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 32%, 36% or 40%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.41 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's Third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A



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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.41 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.**

(N)

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For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	▪ <u>\$,600</u> (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	<u>\$ 13,800</u> (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
Original Page 75.72

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

<b>3.41.1</b>	<b>ITC^DeltaCom Business Connections Option 7</b>				(N)
	<b>Dedicated Rates</b>				
	Base Rate (No Term)	1 Year Term (32%)	2 Year Term (36%)	3 Year Term (40%)	
	0.1300	0.0884	0.0832	0.0780	
	<b>Monthly recurring Charge:</b>				
	\$3.00 per toll free number				(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.43 ITC^DeltaCom EnterpriseLD Switched Option 1**

(N)

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. EnterpriseLD Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 1 Switched and (2) EnterpriseLD Option 1 Switched-Association. To subscribe to EnterpriseLD Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 5%, 9% or 13%, respectively, off their total monthly usage. EnterpriseLD Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 9% or 13%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.43 ITC^DeltaCom EnterpriseLD Switched Option 1 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$	2,300	X	12	=	\$27,600
50% of \$27,600	\$	13,800	(Annual Commitment Level)			
	\$	8,600	(Actual usage for 8 month term)			
Amount remaining	\$	5,200	(in 1st year of term)			
Amount remaining +	\$	13,800	(in 2nd year of term)			
	\$	19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

3.43.1 ITC^DeltaCom EnterpriseLD Option 1 (N)  
Switched Rates

Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)
0.0800	0.0760	0.0728	0.0696

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1425	0.1365	0.1305
--------	--------	--------	--------

ITC^DeltaCom EnterpriseLD Option 1  
Card Rates

Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)
0.1900	0.1805	0.1729	0.1653

Monthly recurring Charge:\$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

3.43.2 ITC^DeltaCom EnterpriseLD Option 1 for (N)  
Associations • Switched Rates

Base Rate (No Term)	1 Year Term (9%)	2 Year Term (13%)
------------------------	---------------------	----------------------

0.0800	0.0728	0.0696
--------	--------	--------

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1365	0.1305
--------	--------	--------

ITC^DeltaCom EnterpriseLD Option 1 for  
Associations • Card Rates

Base Rate (No Term)	1 Year Term (9%)	2 Year Term (13%)
------------------------	---------------------	----------------------

0.1900	0.1729	0.1653
--------	--------	--------

Monthly recurring Charge: \$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL**

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

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**3.44 ITC^DeltaCom EnterpriseLD Switched Option 2**

(N)

This product is designed for customers whose monthly usage is above \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. EnterpriseLD Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 2 Switched and (2) EnterpriseLD Option 2 Switched-Association. To subscribe to EnterpriseLD Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 10%, 13% or 19%, respectively, off their total monthly usage. EnterpriseLD Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 13% or 19%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

---

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.44 ITC^DeltaCom EnterpriseLD Switched Option 2 (Cont.)**

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	\$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

---

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A



ORIGINAL

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

3.44.1	ITC^DeltaCom EnterpriseLD Option 2			(N)
	Switched Rates			
	Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)
	0.0800	0.0720	0.0696	0.0648
	Toll Free PIN-Connect is available with this service as follows:			
	0.1500	0.1350	0.1305	0.1215
	ITC^DeltaCom EnterpriseLD Option 2 Card Rates			
	Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)
	0.1900	0.1710	0.1653	0.1539
	Monthly recurring Charge:\$3.00 per toll free number			(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35 802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

3.44.2 ITC^DeltaCom EnterpriseLD Option 2 for (N)  
Associations • Switched Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
------------------------	----------------------	----------------------

0.0800	0.0696	0.0648
--------	--------	--------

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1305	0.1215
--------	--------	--------

ITC^DeltaCom EnterpriseLD Option 2 for  
Associations • Card Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
------------------------	----------------------	----------------------

0.1900	0.1653	0.1539
--------	--------	--------

Monthly recurring Charge: \$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.45 ITC^DeltaCom EnterpriseLD Dedicated Option 3**

(N)

This product is designed for customers whose monthly usage is less than \$1,500 at the time of signing a service tenn agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0% 2% or 5%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.45 ITC^DeltaCom EnterpriseLD Dedicated Option 3 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	\$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1 st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

3.45.1	ITC^DeltaCom EnterpriseLD Option 3 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (0%)	2 Year Term (2%)	3 Year Term (5%)	
	0.1105	0.1105	0.1083	0.1050	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.46 ITC^DeltaCom EnterpriseLD Dedicated Option 4**

(N)

This product is designed for customers whose monthly usage is between \$1,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 15%, 20% or 25%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the ten-n, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.46 ITC^DeltaCom EnterpriseLD Dedicated Option 4 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	x	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	\$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 4092 South Memorial Parkway  
 Huntsville, Alabama 35802

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

3.46.1	ITC^DeltaCom EnterpriseLD Option 4				(N)
	Dedicated Rates				
	Base Rate	1 Year Term	2 Year Term	3 Year Term	
	(No Term)	(15%)	(20%)	(25%)	
	0.1105	0.0939	0.0884	0.0829	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A



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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

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**3.47 ITC^DeltaCom EnterpriseLD Dedicated Option 5**

(N)

This product is designed for customers whose monthly usage is above \$5,000 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 21%, 25% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

---

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D****3.47 ITC^DeltaCom EnterpriseLD Dedicated Option 5 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	<u>\$ 8,600</u> (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	<u>\$ 13,800</u> (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

---

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

3.47.1	ITC^DeltaCom EnterpriseLD Option 5				(N)
	Dedicated Rates				I
	Base Rate (No Tenn)	1 Year Term (15%)	2 Year Term (20%)	3 Year Term (25%)	
	0.1105	0.0573	0.0829	0.0796	
	Monthly recurring Charge:		\$3.00 per toll free number		 (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

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**SECTION 4 - MISCELLANEOUS SERVICES****4.1 Directory Assistance**

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1+ area code + 555-1 212. Up to two subscriber listings, within the area code dialed may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given to the Customer if:

the Customer is unable to use a telephone directory because of visual or physical handicap; however, the request must be for personal use and billed to the handicapped Customer's residential telephone number;

the Customer experiences poor transmission or is cut-off during the call;

the Customer is given an incorrect telephone number, or;

the Customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).

Customers may receive credit by notifying the Company's business address.

Maximum Rate for each call to Directory Assistance - \$1 .15

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGIN A L

#### SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

##### 4.2 Operator Services

Operator Service is provided on a per call service charge basis. In addition to the per call service charge, applicable usage rates apply. This operator service is available on a 24 hour per day, seven day per week basis, on calls originated from Arizona exchanges served by the Company.

The Customer may select from the special call handling and billing arrangements specified below. Call rates and charges and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number, based upon the call type (i.e., operator dialed, collect, third number billed, or credit card billed) initiated by the call originator and with the appropriate acknowledgement of other parties, where applicable.

- a) Station to Station
- b) Person to Person
- c) Third Number Billed
- d) Credit Card Billed
  - automated
  - operator assisted

Operator Services are accessed through dialing arrangements as specified below:

- 1) In "Feature Group D" equal access exchanges where the Customer has chosen the Company as its primary interexchange carrier, the Customer dials "00" to access the Company's Operator Service.
- 2) In exchange areas where non-equal access facilities are provided, the Customer may access the Company's Operator Service by dialing a 1-800 number plus the digit "0".
- 3) In instances where the Customer accesses the Company's network via dedicated facilities, Operator Service may be accessed by dialing "0" over the dedicated line.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**4.2 Operator Service Services, Cont'd.**

**4.2.1 Call Service Charges**

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

**Service Charge Per Call**

The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

**4.2.2 Per Minute Usage Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****SECTION 5 - PROMOTIONS****5.1 Promotions - General**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Promotions may also be offered to attract or retain Customers who indicate that they would otherwise intend to accept a legitimate competitive offer made by a tariffed carrier. Such promotions shall be made available to all similarly situated Customers.

**5.2 Demonstration of Calls**

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

**5.3 Complementary Promotions**

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in Bell Atlantic Communications, Inc. Tariff F.C.C. No. 1 and F.C.C. No. 2 which are incorporated into this intrastate Tariff by reference. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

**APPROVED FOR FILING****DECISION #:** 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****CURRENT RATES****Encore Card** (Section 3.6)

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge will apply per call billed to a calling card.

**Rate per minute:**

Day	\$ .25
Evening	\$ .25
Night/Weekend	\$ .25

**Volume Discounts**

\$200.00 to \$1800	10%
Over \$1800.00	21%

<b><u>Calling Card Surcharge</u></b>	\$ .40
--------------------------------------	--------

[AS OF THE EFFECTIVE DATE BELOW, ENCORE CARD IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(N)  
|  
(N)

**ITC^DeltaCom Private Line Service Rates** (Section 3.7)

Charges between and/or among the Company's Points of Presence:

	<b><u>Monthly</u></b>	<b><u>Installation</u></b>
DS3 44.736	ICB	ICB
DS1 1.544 Mbps	\$12.00	\$250.00
DS0 2.4 Kbps - 19.2 Kbps	\$ .70	\$150.00
DDS 2.4 Kbps - 64 Kbps	\$ .70	\$150.00

APPROVED FOR FILING  
DECISION #: 61933

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
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Docket No. T-03298A



**ORIGINAL**

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**CURRENT RATES****Travel Call Service Rates (Section 3.8)**

<u>Surcharge</u>	<u>Per Call</u>
Day	\$0.40
Evening	\$0.40
Night/Weekend	\$0.40

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(M)

APPROVED FOR FILING

DECISION #: 61933

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CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE  
TO NEW CUSTOMERS.]

(N)

(N)

Issued: November 20, 1998

Effective: , 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A

ITC^DeltaCom

TEL: 256-382-3900 (T)

TEL: 800-239-3000

AZ.C.C. Tariff No. 1

Price List

Third Revision Page 2

Cancels Second Revision Page 2

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CURRENT RATES, CONT'D.

ORIGINAL

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(D) The service that originally appeared on this page can be found in ITC^DeltaCom's  
FCC Tariff No. 1.

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****CURRENT RATES, CONT'D.****Responsible Organization (Resp. Org.) Charges (Section 3.10)**

	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-up/installation Toll Free Number (Per Toll Free "800/888" Number)	\$0.00	\$3.00
Modify Toll Free Record (Add/Change Toll Free number or vertical features)	\$0.00	\$3.00

APPROVED FOR FILING

DECISION #: 619 33

[AS OF THE EFFECTIVE DATE BELOW, ENCORE CARD IS RESERVED FOR  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE  
TO NEW CUSTOMERS.]

(N)  
|  
(N)

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**CURRENT RATES, CONT'D.**

**ORIGINAL**

**Inbound Toll Free "800/888" Service Features (Section 3.11)**

**Toll Free "800/888" Referral Service (Section 3.11.1)**

- A. **Monthly Recurring Charge** ..... \$10.00
- B. **Installation Charge**  
Initial installation and any subsequent change to the announcement ..... \$35.00

**Incoming Exclusion/Area Blocking (Section 3.11.2)**

- A. **Monthly Recurring Charge** ..... \$10.00
- B. **Installation Charge**  
Installation and any subsequent change in blocking ..... \$35.00

**Dialed Number Identification Service (DNIS) (Section 3.11.3)**

- A. **Monthly Recurring Charge** ..... \$18.00
- B. **Installation Charge**  
Initial installation and any subsequent change in routing ..... \$35.00

**Time of Day Routing (Section 3.11.4)**

- A. **Monthly Recurring Charge** ..... \$18.00
- B. **Installation Charge**  
Initial installation and any subsequent change in routing ..... \$35.00

(D)  
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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

**CURRENT RATES, CONT'D.**

**ORIGINAL**

**Inbound Toll Free "800/888" Service Features (Section 3.11)**

**Day of Week Routing (Section 3.11.5)**

- A. **Monthly Recurring Charge** ..... \$18.00
- B. **Installation Charge**  
Initial installation and any subsequent change in routing ..... \$35.00

**Command Routing (Section 3.11.6)**

- A. **Monthly Recurring Charge** ..... \$25.00
- B. **Installation Charge**  
Initial installation and any subsequent change in an alternative routing . . . \$35.00

**Real Time AN1 (3.11.7)**

- A. **Monthly Recurring Charge** ..... \$95 .00
- B. **Installation Charge**  
Initial installation and any subsequent change in routing ..... \$250.00

**Route Advance (Section 3.11.8)**

- A. **Monthly Recurring Charge** ..... \$.00
- B. **Installation Charge**  
Initial installation and any subsequent change in routing ..... \$.00

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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

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**CURRENT RATES, CONT'D.**

**ORIGINAL**

**Inbound Toll Free "800/888" Service Features (Section 3.11)**

**Percent Allocation (Section 3.11.9)**

A. Monthly Recurring Charge ..... \$0.00

B. Installation Charge

Initial installation and any subsequent change in routing ..... \$0.00

**Directory Listing (Section 3.11.10)**

A. Monthly Recurring Charge ..... \$0.00

B. Installation Charge ..... \$0.00

**Toll Free PIN-Connect (Section 3.11.12)** (N)

A. Monthly Recurring Charge ..... \$7.50

B. Installation Charge ..... \$0.00 (N)

(D)

(D)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 205-650-3900  
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**ORIGINAL**

**CURRENT RATES, CONT'D.**

**Pre-paid Calling Cards a/k/a Debit Cards, (Section 3.12)**

**The following rates are charged on a per minute basis:**

.155	.27.5
.165	.28
.170	.30
.175	.31
.20	.32
.21	.34
.22	.35
.22.5	.40
.23	.45
.24	.50
.25	.75
.26	
.27	

Rates per minute are negotiated on an individual contract basis. However, charges are not less than \$0.155 per minute, or more than \$0.75 per minute.

Customization of the system's initial **prompt/** greeting charge is \$300.00 per customized greeting.

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

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ITC^DeltaCom  
TEL: 256-382-3900 (T)  
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AZ.C.C. Tariff No. 1  
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Third Revision Page 8  
Cancels Second Revision Page 8

**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Dedicated Frame Relay Service (Section 3.13)**

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps with 10 CIR minimum (1 st PVC will be included)	\$132.50	\$150.00
112/128 Kbps with 32 CIR minimum (1 st PVC will be included)	\$260.00	\$150.00
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00
1.344/1.544 Mbps with 64 CIR minimum (1 st PVC will be included)	\$450.00	\$150.00
Plus each additional CIR	\$ 1.25	
Plus each additional PVC	\$ 3.00	
LEC loop to POP	Actual Bell cost	Actual Bell cost
Feature change charge (Each, after first installation)		\$25.00

**[AS OF THE EFFECTIVE DATE BELOW, THE RATES THAT APPEAR ON THIS PAGE ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

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ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

Docket No. T-03298A



ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900  
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**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Dedicated Frame Relay Service (Section 3.13) Cont.**

	<b><u>Monthly Recurring Charge for UNI</u></b>	<b><u>Installation Charge</u></b>	<b>(N)</b>
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$135.00	\$150.00	I
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$245.00	\$150.00	
256 Kbps port with 1PVC (minimum 32 CIR required)	\$340.00	\$150.00	
384 Kbps port with 1PVC (minimum 48 CIR required)	\$435.00	\$150.00	
5 12 Kbps port with 1PVC (minimum 64 CIR required)	\$635.00	\$150.00	
768 Kbps port with 1PVC (minimum 112 CIR required)	\$755.00	\$150.00	
1.02 Mbps port with 1PVC (minimum 128 CIR required)	\$1060.00	\$150.00	I
1.54 Mbps port with 1PVC (minimum 192 CIR required)	\$1360.00	\$150.00	(N)

**ADMINISTRATIVELY  
APPROVED FOR FILING**

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Dedicated Frame Relay Service (Section 3.13) Cont.**

	Monthly Recurring <u>Charge for UNI</u>	<u>Installation Charge</u>	(N)
Each additional CIR	\$1.25	-----	
Each additional PVC	\$10.00	-----	
LEC loop to POP	Actual LEC cost	Actual LEC cost	
Feature change charge (Each, after first installation)	-----	\$25.00	(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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ITC^DeltaCom  
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**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Frame Relay with NNI Interface (Section 3.14)**

	<b><u>Monthly Recurring Charge</u></b>	<b><u>Installation Charge</u></b>
56 Kbps UNI	\$98.00	\$150.00
1.344/1.544 Mbps	\$672.50	\$150.00
Each CIR	\$ 1.25 -	
Each PVC	\$ 3.00 -	
LEC UNI charges	Actual LEC cost	Actual LEC cost
Each feature change charge after initial installation		\$25.00

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(N)  
I  
(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

**CURRENT RATES, CONT'D.**

ORIGINAL

**ITC^DeltaCom Frame Relay with NNI Interface (Section 3.14) Cont.**

	<b><u>Monthly Recurring Charge for UNI</u></b>	<b><u>Installation Charge</u></b>	<b>(N)</b>
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$60.00	\$150.00	
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$100.00	\$150.00	
256 Kbps port with 1PVC (minimum 32 CIR required)	\$150.00	\$150.00	
384 Kbps port with 1PVC (minimum 48 CIR required)	\$210.00	\$150.00	
5 12 Kbps port with 1PVC (minimum 64 CIR required)	\$300.00	\$150.00	
768 Kbps port with 1PVC (minimum 112 CIR required)	\$360.00	\$150.00	
1.02 Mbps port with 1PVC (minimum 128 CIR required)	\$450.00	\$150.00	
1.54 Mbps port with 1PVC (minimum 192 CIR required)	\$570.00	\$150.00	(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
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ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900  
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**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Frame Relay with NNI Interface (Section 3.14) Cont.**

	<u>Monthly Recurring Charge for NNI</u>	<u>Installation Charge</u>	(N)
Each additional CIR	\$1.25	-----	
Each additional PVC	\$10.00	-----	
LEC loop to POP	Actual LEC cost	Actual LEC cost	
Feature change charge (Each, after first installation)	*****	\$25.00	(N)

**ADMINISTRATIVELY**

**APPROVED FOR FILING**

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
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Docket No. T-03298A

**ORIGINAL****CURRENT RATES, CONT'D.****ISDN (Section 3.15)**

	<u>Monthly</u>	<u>Installation</u>
PRI Local Access	DS1 cost plus \$100 Per D Channel	Based on Location
Toll Free "800/888"/ANI	\$0.01 per ANI delivered	N/A
Rearrange trunk group after initial installation	\$200 per occurrence	N/A
BRI - Switched 64Kbps	Price is based on usage rates of service selected by customer	(T) (T)

APPROVED FOR FILING

DECISION #: 61933

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**CURRENT RATES, CONT'D.**

**Pinnacle (Section 3.16)**

**Switched Service**

<b>Term</b>	<b>Intra</b>	<b>Card</b>
Base	0.1390	0.2280
1 Year	0.1320	0.2160
2 Year	0.1292	0.2120
3 Year	0.1251	0.2050

**Dedicated Service**

<b>Term</b>	<b>Intra</b>	<b>Card</b>
Base	0.0920	0.2200
1 Year	0.0874	0.2090
2 Year	0.0855	0.2050
3 Year	0.0828	0.1980

**Monthly Recurring Charges**

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

APPROVED FOR FILING

DECISION #: 619.33

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE  
TO NEW CUSTOMERS.]

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 205-650-3900  
TEL: 800-239-3000

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Price List(T)  
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**ORIGINAL**

**CURRENT RATES, CONTD.**

**Pinnacle for Associations (Section 3.17)**

**Pinnacle for Associations Rates**

<b>Switched</b>	<b><u>Base Rate</u></b>	<b><u>1 Year Term</u></b>	<b><u>2 Year Term</u></b>
Inbound/ Outbound	0.1390	0.1292	0.1251
Card	0.2280	0.2120	0.2050

<b>Dedicated</b>	<b><u>Base Rate</u></b>	<b><u>1 Year Term</u></b>	<b><u>2 Year Term</u></b>
Inbound/ Outbound	0.0920	0.0855	0.0828
Card	0.2200	0.2050	0.1980

**Monthly Recurring Charges**

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

APPROVED FOR FILING

DECISION #: 61933

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CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE  
TO NEW CUSTOMERS.]

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A



ORIGINAL

**CURRENT RATES, CONT'D**

**Aspect Option B (Section 3.17.4)**

**Aspect Option B Rates**

Outbound .10

Inbound .10

Card .175

APPROVED FOR FILING

DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, THE SERVICE SHOWN ON THIS  
PAGE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND  
IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(N)  
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Issued: October 30, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****CURRENT RATES, CONT'D.****Aspect Option D** (Section 3.18) (T)**Aspect Option D Switched Service Rates** (T)

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Inbound/ Outbound	0.1450	0.1380	0.1350	0.1310
Card	0.2280	0.2160	0.2120	0.2050

**Monthly Recurring Charges**

- |   |         |
|---|---------|
| 1. Monthly charge for each 800 number:              | \$3.00  |
| 2. Monthly charge for customized pin package:       | \$40.00 |
| 3. Monthly charge for autodialers, per access line: | \$3.00  |

<b>APPROVED FOR FILING</b>  <b>DECISION #:</b> <u>61933</u>
---

Issued: September 25, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

**ORIGINAL****CURRENT RATES, CONT'D.****Aspect Option D for Associations** (Section 3.19) (T)**Aspect Option D Association Switched Service Rates** (T)

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>
Inbound			
Outbound	0.1450	0.1350	0.1310
Card	0.2280	0.2120	0.2050

**Monthly Recurring Charges**

- |   |         |
|---|---------|
| 1. Monthly charge for each 800 number:              | \$3.00  |
| 2. Monthly charge for customized pin package:       | \$40.00 |
| 3. Monthly charge for autodialers, per access line: | \$3.00  |

**APPROVED FOR FILING****DECISION #:** 61933

Issued: September 25, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-0329SA  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35892

ORIGINAL

**CURRENT RATES, CONT'D.**

**Aspect Option E (Section 3.19.4)**

**Aspect Option E Rates**

	Peak	Off-Peak
Outbound	.12	.10
Inbound	.12	.10
Card	.18	.18

APPROVED FOR FILING  
DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, OPTION E IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: October 26, 1998

Effective, 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A

ITC^DeltaCom

TEL: 256-650-3900

TEL: 800-239-3000

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AZ.C.C. Tariff No. 1

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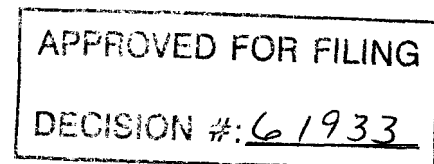
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**CURRENT RATES, CONT'D.**

**Aspect Option H (Section 3.19.5)**

**Aspect Option H Rates**

Outbound	.1450
Inbound	.1450
Card	.175



[AS OF THE EFFECTIVE DATE BELOW, OPTION H IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

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Issued: October 26, 1998

Effective: 8-27-99 ,

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

ORIGINAL

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**CURRENT RATES, CONT'D.**

**Premier Hospitality Rates** (Section 3.20)

Intrastate usage charge per minute: \$0.12

**Personal Toll Free "800/888" Usage Rates** (Section 3.21)

Usage charge per minute of usage - Flat Rate - \$.22

Volume Discount - Usage over \$25.00 - 10%

Installation Charges - None

Monthly Recurring - \$3 .00 per account.

APPROVED FOR FILING

DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, THE SERVICES THAT APPEAR ON  
THIS PAGE ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS  
AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)  
|  
(N)

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL**

**CURRENT RATES, CONT'D.**

**Family Connections Plus (Section 3.22)**

**Family Connections Plus Usage Rates**

Day _____	\$0.21
Evening _____	\$0.12
Night/Weekend--	\$0.10

**Family Connections Plus Toll Free "800/888" Usage Rates**

Day-----	\$0.205
Evening _____	\$0.205
Night/Weekend--	\$0.205

**Family Connections Plus Card Usage Rates**

Day-----	\$0.250
Evening _____	\$0.250
Night/Weekend--	\$0.250

APPROVED FOR FILING

DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE  
TO NEW CUSTOMERS.]

(N)  
|  
(N)

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL**

**CURRENT RATES, CONT'D.**

**Destiny Classic Switched with Off-Peak (3.23)**

**Outbound Rates**

	<b>Volume Discount</b>		<b>Discount Rates Day</b>	<b>Discount Rates Eve/Night</b>
Base	0 %		0.222	0.150
\$150-\$300	3 %		0.215	0.146
\$301-\$750	6 %		0.209	0.141
\$751-\$1000	8 %		0.204	0.138
\$1001-\$1500	12 %		0.195	0.132
\$1501 +	14 %		0.191	0.129

	<b>12 Months Term Discount 8%</b>		<b>24 Months Term Discount 14%</b>		<b>36 Months Term Discount 17%</b>	
	<b>Day</b>	<b>Eve/Night</b>	<b>Day</b>	<b>Eve/Night</b>	<b>Day</b>	<b>Eve/Night</b>
Base	0.204	0.138	0.191	0.129	0.184	0.125
\$150-\$300	0.198	0.134	0.185	0.125	0.179	0.121
\$301-\$750	0.192	0.130	0.179	0.121	0.173	0.117
\$751-\$1500	0.188	0.127	0.176	0.119	0.170	0.115
\$1000-\$1500	0.180	0.121	0.168	0.114	0.162	0.110
\$1501+	0.176	0.119	0.164	0.111	0.158	0.107

APPROVED FOR FILING  
 DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A



**ORIGINAL**

**CURRENT RATES, CONT'D.**

**Destiny Classic Switched with Off-Peak, Cont'd (3.23)**

**Toll Free "800/888" Rates**

		<u>Volume Discount</u>	<u>Discount Rates Day</u>	<u>Discount Rates Eve/Night</u>
	Base			
		0%	0.227	0.155
	\$150-\$300	3%	0.220	0.150
	\$301-\$750	6%	0.213	0.146
	\$751-\$1000	8%	0.209	0.143
	\$1001-\$1500	12%	0.200	0.136
	\$1501 +	14%	0.195	0.133

	<b>12 Months</b>		<b>24 Months</b>		<b>36 Months</b>	
	<b>Term Discount</b>		<b>Term Discount</b>		<b>Term Discount</b>	
	8%		14%		17%	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>
Base	0.209	0.143	0.195	0.133	0.188	0.129
\$150-\$300	0.203	0.138	0.189	0.129	0.183	0.125
\$301-\$750	0.196	0.134	0.184	0.125	0.177	0.121
\$751-\$1000	0.192	0.131	0.180	0.123	0.173	0.118
\$1001-\$1500	0.184	0.125	0.172	0.117	0.166	0.113
\$1501+	0.180	0.123	0.168	0.115	0.162	0.111

APPROVED FOR FILING  
 DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 205-650-3900  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1(T)  
Price List(T)  
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Cancels First Revision Page 18

**ORIGINAL**

**CURRENT RATES, CONT'D.**

**Destiny Classic Switched with Off-Peak, Cont'd (3.23)**

**Card Rates**

	<u>Base</u>		<u>Volume Discount</u>	<u>Discount Rates</u>	
			<u>Day</u>		
			0 %	0.270	
	\$150-\$300		3 %	0.262	
	\$301-\$750		6 %	0.254	
	\$751-\$1000		8 %	0.248	
	\$1001-\$1500		12 %	0.238	
	\$1500 +		14 %	0.232	
	12 Months		24 Months	36 Months	
	<u>Term Discount</u>		<u>Term Discount</u>	<u>Term Discount</u>	
	8 %		14 %	17 %	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day Eve/Night</u>
Base	0.248	0.248	0.232	0.232	0.224 0.224
\$150-\$300	0.241	0.241	0.225	0.225	0.217 0.217
\$301-\$750	0.233	0.233	0.218	0.218	0.211 0.211
\$751-\$1000	0.229	0.229	0.214	0.214	0.206 0.206
\$1001-\$1500	0.219	0.219	0.204	0.204	0.197 0.197
\$1501+	0.214	0.214	0.200	0.200	0.193 0.193

APPROVED FOR FILING  
DECISION #: 61933

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
Price List  
First Revision Page 18.1  
Cancels Original Page 18.1

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**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Unison - Switched/800 Rates (Section 3.24)**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
------------------------	----------------------	----------------------	----------------------

.118	.106	.101	.097
------	------	------	------

Toll Free PIN-Connect is available with this service as follows: (N)

.150	.1350	.1290	.1230	(N)
------	-------	-------	-------	-----

**ITC^DeltaCom Unison - Switched / Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
------------------------	----------------------	----------------------	----------------------

.290	.261	.249	.238
------	------	------	------

**Monthly Recurring Charge:** \$3.00 per toll free number

\$7.50 with additional Toll Free PIN-Connect feature (N)

**PIN-Connect Custom Reports:** \$25.00 per request (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Unison - Dedicated Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.1150	.1018	.0989	.0943

**Monthly Recurring Charge:** \$3.00 per toll free  
number

**ITC^DeltaCom Unison Dedicated - Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**CURRENT RATES, CONT'D.****ITC^DeltaCom Unison for Associations (Section 3.25)****Switched/800 Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.118	.101	.097

Toll Free PIN-Connect is available with this service as follows: (N)

.150	.1290	.1230	(N)
------	-------	-------	-----

**ITC^DeltaCom Unison for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

**Monthly Recurring Charge:**

\$3.00 per toll free  
number

\$7.50 with additional (N)

Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:**

\$25.00 per request (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
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TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
Price List  
Original Page 18.2.1

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**CURRENT RATES, CONT'D.**

**ITC^DeltaCom Unison for Associations -  
Dedicated Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.1150	.0989	.0943

**Monthly Recurring Charge:** \$3.00 per toll free  
number

**ITC^DeltaCom Unison for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

(M)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**ORIGINAL****CURRENT RATES, CONT'D.****ITC^DeltaCom Unison Plus - Switched/800 Rates (Section 3.26)**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.110	.099	.095	.090

**ITC^DeltaCom Unison Plus - Card Rates**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.290	.261	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number**ITC^DeltaCom Unison Plus - Dedicated Rates**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.1064	.0967	.0915	.0872

**ITC^DeltaCom Unison Plus-Card Rates**

(T)

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.290	.261	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTA COM UNISON PLUS (N)  
 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER  
 LONGER AVAILABLE TO NEW CUSTOMERS.]

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 10 1  
 Huntsville, Alabama 35802

**ORIGINAL****CURRENT RATES, CONT'D.****ITC^DeltaCom Unison Plus for Associations - (Section 3.27)****Switched/800 Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.110	.095	.090

**ITC^DeltaCom Unison Plus for Associations - Card Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.290	.249	.238

**Monthly Recurring Charge: \$3.00** per toll free number**ITC^DeltaCom Unison Plus for Associations - Dedicated Rates**

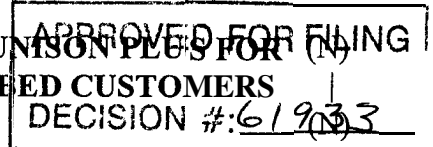
Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.1064	.0915	.0872

**ITC^DeltaCom Unison Plus for Associations - Card Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.290	.249	.238

**Monthly Recurring Charge: \$3.00** per toll free number

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACom UNISON PLUS FOR (T) ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]



Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney (T) Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Huntsville, Alabama 35802



ORIGINAL

**CURRENT RATES, CONTD.**

**Patron - Switched/800 Rates (Section 3.28)**

(N)

Volume	Rate	3% Discount to Extend Term
\$0-\$1500	\$0.1379	0.1337

**Patron - Card Rates**

Rate	3% Discount to Extend Term
\$0.1950	\$1890

**Monthly Recurring Charge:** \$3.00 per toll free number

**Calling Card Surcharge: \$0.40**

**Patron - Dedicated Rates**

Volume	Rate	3% Discount to Extend Term
\$2500-\$5000	\$0.0967	\$0.0938
\$5001 +	\$0.0967	\$0.0938

**Patron - Card Rates**

Rate	3% Discount to Extend Term
\$0.1900	\$0.1840

**Monthly Recurring Charge:** \$3.00 per toll free number

**Calling Card Surcharge:** \$0.40

APPROVED FOR FILING

DECISION #: 61913

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

CURRENT RATES, CONT'D.

Quest (Section 3.29)

(N)

Switched

	No Term	12 Month Term	24 Month Term	36 Month Term
Inbound/ Outbound	\$.128	\$.121	\$.119	\$.115
Card	\$.228	\$.216	\$.212	\$.205

Dedicated

	No Term	12 Month Term	24 Month Term	36 Month Term
Inbound/ Outbound	\$.088	\$.084	\$.082	\$.079
Card	\$.220	\$.209	\$.205	\$.198

Monthly **Recurring** Charges:

\$3.00 for each toll free number

Calling Card **Surcharge:** \$.40

(N)

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

CURRENT RATES, CONT'D.

Quest for Associations (Section 3.29)

(N)

I

Switched

	No Term	12 Month Term	24 Month Term
Inbound/ Outbound	\$.121	\$.115	\$.113
Card	\$.216	\$.205	\$.201

Dedicated

	No Term	12 Month Term	24 Month Term
Inbound/ Outbound	\$.087	\$.082	\$.081
Card	\$.209	\$.199	\$.194

Monthly Recurring Charges:

\$3.00 for each toll free number

Calling Card Surcharge: \$.40

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: June 23, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**CURRENT RATES, CONT'D.**

**ITC^DeltaCom Unison Select Option 1 (Section 3.30)**

(N)

**Dedicated Rates**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.1132	0.0951	0.0906	0.0860

**ITC^DeltaCom Unison Select Option I-Card Rates**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.290	0.2436	0.2320	0.2204

**Monthly recurring Charge: \$3.00** per toll free number

(N)

APPROVED FOR FILING  
DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****CURRENT RATES, CONT'D.****ITC^DeltaCom Unison Select Option 2 (Section 3.31)**

(N)

**Dedicated Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.079	0.0648	0.0616	0.0585

**ITC^DeltaCom Unison Select Option 2-Card Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.290	0.2378	0.2262	0.2146

**Monthly recurring Charge:**\$3.00 per toll free number

(N)

APPROVED FOR FILING

DECISION #: 61933

Issued: January 22, 1999

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom.  
TEL: 256-650-3900  
TEL: 800-239-3000

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Price List  
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ORIGINAL

**CURRENT RATES, CONT'D.**

**ITC^DeltaCom Unison Select Option 3 (Section 3.32)**

(N)

**Dedicated Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
0.079	0.0632	0.0600	0.0569

**ITC^DeltaCom Unison Select Option 3 - Card Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
0.290	0.2320	0.2204	0.2088

**Monthly recurring Charge:** \$3.00 per toll free number

(N)

APPROVED FOR FILING  
DECISION #: 61933

Issued: January 22, 1999

Effective- 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
Price List  
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Cancels Original Page 18.11

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**CURRENT RATES, CONT'D.**

**ITC^DeltaCom Unison Select Option 4 (Section 3.33)**

**Switched Rates**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.110	0.0924	0.0880	0.0836

Toll Free PIN-Connect is available with this service as follows: (N)

0.150	0.1260	0.1200	0.1140	(N)
-------	--------	--------	--------	-----

(D)  
(D)

**ITC^DeltaCom Unison Select Option 4 - Card Rates**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.2900	0.2436	0.2320	0.2204

**Monthly recurring Charge:** \$3.00 per toll free number

\$7.50 with additional (N)  
Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:** \$25 .00 per request (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

---

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

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Price List  
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**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Unison Select Option 4 for Associations-(Section 3.33)**

**Switched Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
0.110	0.0880	0.0836

Toll Free PIN-Connect is available with this service as follows: (N)

0.150	0.1200	0.1140	(N)
-------	--------	--------	-----

**ITC^DeltaCom Unison Select Option 4 for Associations-  
Card Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
0.2900	0.2320	0.2204

**Monthly recurring Charge:** \$3.00 per toll free number

\$7.50 with additional (N)  
Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:** \$25.00 per request (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802



ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

AZ.C.C. Tariff No. 1  
Price List  
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Cancels Original Page 18.13

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**CURRENT RATES, CONT'D.**

**ORIGINAL**

**ITC^DeltaCom Unison Select Option 5 (Section 3.34)**

**Switched Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.110	0.0902	0.0858	0.0814

Toll Free PIN-Connect is available with this service as follows: (N)

0.150	0.1230	0.1170	0.1110	(N)
-------	--------	--------	--------	-----

**ITC^DeltaCom Unison Select Option 5 - Card Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.2900	0.2378	0.2262	0.2146

<b>Monthly recurring Charge:</b>	\$3.00 per toll free number	
	\$7.50 with additional	(N)
	Toll Free PIN-Connect	
	feature	(N)

<b>PIN-Connect Custom Reports:</b>	\$25.00 per request	(N)
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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

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**CURRENT RATES, CONT'D.**

ORIGINAL

**ITC^DeltaCom Unison Select Option 5 for Associations-(Section 3.34)**

**Switched Rates**

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.110	0.0858	0.0814

Toll Free PIN-Connect is available with this service as follow: (N)

0.150	0.1170	0.1110	(N)
-------	--------	--------	-----

**ITC^DeltaCom Unison Select Option 5 for Associations-  
Card Rates**

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.2900	0.2262	0.2146

**Monthly recurring Charge:** \$3.00 per toll free number  
\$7.50 with additional (N)  
Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:** \$25.00 per request (N)

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APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

**ORIGINAL****CURRENT RATES, CONT'D.****Directory Assistance (Section 4.1)**

Directory Assistance, per request

\$0.60

**InterLATA Usage Charges (Section 4.2)****A. The following InterLATA rates apply to all calls:**

(T)

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
O-10	\$.2400	\$1.100	\$.1560	\$.0715	\$.1200	\$.0550
11-22	.3400	.1600	.2210	.1040	.1700	.0800
23-55	.3500	.2000	.2435	.1365	.1950	.1050
56-124	.4100	.2500	.2805	.1655	.2300	.1350
125-292	.4200	.2700	.2950	.1850	.2350	.1500
293-Over	.4300	.3000	.3180	.1980	.2600	.1600

APPROVED FOR FILING

DECISION #: 61933

Issued: November 20, 1998

Effective: 11-27-98

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
 700 Boulevard South, Suite 101  
 Huntsville, Alabama 35802

Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A

ITC^DeltaCom

TEL: 256-650-3900 (T)

TEL: 800-239-3000

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CURRENT RATES, CONT'D.

(D)

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APPROVED FOR FILING

DECISION #: 61933

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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TEL: 256-650-3900

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TEL: 800-239-3000

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CURRENT RATES, CONT'D.

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APPROVED FOR FILING

DECISION #: 61933

Issued: November 20, 1998

Effective, 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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TEL: 800-239-3000

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APPROVED FOR FILING

DECISION #: 61933

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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TEL: 800-239-3000

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**CURRENT RATES, CONT'D.**

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APPROVED FOR FILING

DECISION #: 61933

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Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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TEL: 800-239-3000

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CURRENT RATES, CONT'D.

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APPROVED FOR FILING

DECISION #: 61933

Issued: November 20, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 205-650-3900  
TEL: 800-239-3000

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ORIGINAL

CURRENT RATES, CONT'D.

InterLATA Service Charges and Surcharges

	<u>Billed To</u>	
	<u>ITC^DeltaCom</u> <u>Calling</u> <u>Card</u>	<u>All</u> <u>Other</u>
<u>Customer Dialed Calling Card Station</u>		
-Customer Dialed/Automated	\$0.50	\$0.50
-Customer Dialed/Operator Assisted	0.50	0.50
-Customer Dialed/Operator Must Assist	0.50	0.50
<u>Operator Dialed Calling Card Station</u>	\$1.30	\$1.30
<u>Operator Station</u>		
Collect	\$ NA	\$1.30
Billed to Third Party	NA	1.30
Sent Paid-Non-Coin	NA	1.30
Sent Paid-Coin	NA	1.30
<u>Person-to-Person</u>	\$3.00	\$3.00
<u>Operator Dialed Surcharge(O*)</u>	NA	\$1.00

\* Does not apply to Operator Dialed calls billed to a Calling Card or ITC^DeltaCom Card.

APPROVED FOR FILING  
DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Docket No. T-03298A

**ORIGINAL****CURRENT RATES, CONT'D.****IntraLATA Usage Charges****A. The following IntraLATA rates apply to all calls:**

(T)

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
0-10	\$.2400	\$.1100	\$.1560	\$.0715	\$.1200	\$.0550
11-22	.3400	.1600	.2210	.1040	.1700	.0800
23-55	.3500	.2000	.2435	.1365	.1950	.1050
56-124	.4100	.2500	.2805	.1655	.2300	.1350
125-292	.4200	.2700	.2950	.1850	.2350	.1500
293-Over	.4300	.3000	.3180	.1980	.2600	.1600

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APPROVED FOR FILING  
 DECISION #: 61933

Issued: November 20, 1998

Effective 11-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A

ITC^DeltaCom

TEL: 256-650-3900 (T)

TEL: 800-239-3000

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ORIGINAL

CURRENT RATES, CONT'D.

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APPROVED FOR FILING  
DECISION #: 61933

Issued: November 20, 1998

Effective 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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700 Boulevard South, Suite 101  
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**ORIGINAL**

CURRENT RATES, CONT'D.

**IntraLATA Usage Charges, Cont'd.****E. Real-Time Rated:**

0-10	\$.2400	\$.1100	\$.1560	\$.0715	\$.1200	\$.0550
11-22	.3400	.1600	.2210	.1040	.1700	.0800
23-55	.3500	.2000	.2435	.1365	.1950	.1050
56-124	.4100	.2500	.2805	.1655	.2300	.1350
125-292	.4200	.2700	.2950	.1850	.2350	.1500
293-Over	.4300	.3000	.3180	.1980	.2600	.1600

APPROVED FOR FILING

DECISION #: 61933

Issued: June 22, 1998

Effective: 8-27-99

Issued By: Nanette Edwards, Regulatory Affairs Manager  
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ITC^DeltaCom Communications, Inc. D/B/A

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TEL: 800-239-3000

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CURRENT RATES, CONT'D.

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APPROVED FOR FILING

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Issued: November 20, 1998

Effective 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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ORIGINAL

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CURRENT RATES, CONT'D.

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APPROVED FOR FILING

DECISION #: 61933

Issued: November 20, 1998

Effective\* 8-27-99

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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Docket No. T-03298A

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APPROVED FOR FILING

DECISION #: 61933

Effective: 8-31-99

Issued: November 20, 1998

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
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Docket No. T-03298A

ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-382-3900 (T)  
TEL: 800-239-3000

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CURRENT RATES, CONT'D

ORIGINAL (T)

IntraLATA Service Charges and Surcharges

	<u>Billed To</u>	
	ITC^DeltaCom Calling Card	All Other
<u>Customer Dialed Calling Card Station</u>		
-Customer Dialed/Automated	\$0.50	\$0.50
-Customer Dialed/Operator Assisted	0.50	0.50
-Customer Dialed/Operator Must Assist	0.50	0.50
<u>Operator Dialed Calling Card Station</u>	\$1.30	\$1.30
<u>Operator Station</u>		
Collect	\$ NA	\$1.30
Billed to Third Party	NA	1.30
Sent Paid-Non-Coin	NA	1.30
Sent Paid-Coin	NA	1.30
<u>Person-to-Person</u>	\$3.00	\$3.00
<u>Operator Dialed Surcharge(O*)</u>	NA	\$1.00

\* Does not apply to Operator Dialed calls billed to a Calling Card or ITC^DeltaCom Card.

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A



ITC^DeltaCom Communications, Inc. D/B/A  
ITC^DeltaCom  
TEL: 256-650-3900  
TEL: 800-239-3000

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ORIGINAL

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**CURRENT RATES, CONT'D**

**Custom Billing** (Section 3.29.3)

Set Up	\$25 .00
Monthly Recurring Charge	\$15.00
Replacement Copy	\$10.00

(N)  
|  
(N)

APPROVED FOR FILING  
DECISION #: 61933

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Issued: November 20, 1998

Effective 8-27-93

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
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Huntsville, Alabama 35802

ITC^DeltaCom Communications, Inc. D/B/A

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TEL: 256-382-3900 (T)

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**CURRENT RATES, CONT'D**

**ORIGINAL** (T)

**Payphone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access the Company's services.

Rate per Call \$0.29

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**CURRENT RATES, CONT'D**

**ITC^DeltaCom Business Connections Option 1** (Section 3.35) (N)  
**Switched Rates**

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.0950	0.0950	0.0922	0.0884

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1500	0.1455	0.1395
--------	--------	--------	--------

**ITC^DeltaCom Business Connections Option 1**  
**Card Rates**

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.2200	0.2200	0.2134	0.2046

**Monthly recurring Charge:**\$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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4092 South Memorial Parkway  
Huntsville, Alabama 35802

Docket No. T-03298A

ORIGINAL

**CURRENT RATES, CONT'D**

**ITC^DeltaCom Business Connections Option 1 for Associations - Switched Rates** (Section 3.35) (N)

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.0950	0.0922	0.0884

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1455	0.1395
--------	--------	--------

**ITC^DeltaCom Business Connections Option 1 for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.2200	0.2134	0.2046

**Monthly recurring Charge:** \$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

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**CURRENT RATES, CONT'D**

**ORIGINAL**

**ITC^DeltaCom Business Connections Option 2  
Switched Rates**

(Section 3.36)

(N)

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
------------------------	----------------------	----------------------	----------------------

0.0950	0.0827	0.0789	0.0751
--------	--------	--------	--------

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1305	0.1245	0.1185
--------	--------	--------	--------

**ITC^DeltaCom Business Connections Option 2  
Card Rates**

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
------------------------	----------------------	----------------------	----------------------

0.2200	0.1848	0.1760	0.1672
--------	--------	--------	--------

**Monthly recurring Charge:**\$3.00 per toll free number

I  
(N)

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**CURRENT RATES, CONT'D**

**ORIGINAL**  
(Section 3.36) (N)

**ITC^DeltaCom Business Connections Option 2 for  
Associations - Switched Rates**

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.0950	0.0789	0.075 1

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1245	0.1185
--------	--------	--------

**ITC^DeltaCom Business Connections Option 2 for  
Associations - Card Rates**

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.2200	0.1760	0.1672

**Monthly recurring Charge:** \$3.00 per toll free number (N)

ADMINISTRATIVELY  
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Issued: January 28, 2000

Effective: February 28, 2000

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**CURRENT RATES, CONT'D**

**ORIGINAL**

**ITC^DeltaCom Business Connections Option 3** (Section 3.37) (N)  
**Switched Rates**

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
0.0950	0.0770	0.0741	0.0684

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1215	0.1170	0.1080
--------	--------	--------	--------

**ITC^DeltaCom Business Connections Option 3**  
**Card Rates**

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
0.2200	0.1782	0.1716	0.1584

**Monthly recurring Charge:** \$3.00 per toll free number

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
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4092 South Memorial Parkway  
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**CURRENT RATES, CONT'D**

**ORIGINAL**  
(Section 3.37) (N)

**ITC^DeltaCom Business Connections Option 3 for  
Associations - Switched Rates**

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
0.0950	0.0741	0.0684

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1170	0.1080
--------	--------	--------

**ITC^DeltaCom Business Connections Option 3 for  
Associations - Card Rates**

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
0.2200	0.1716	0.1584

**Monthly recurring Charge:** \$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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**CURRENT RATES, CONT'D**

**ORIGINAL**

**ITC^DeltaCom Business Connections Option 4** (Section 3.38) (N)  
**Dedicated Rates**

Base Rate (No Term)	1 Year Term (12%)	2 Year Term (16%)	3 Year Term (20%)
0.1300	0.1144	0.1092	0.1040

**Monthly recurring Charge:** \$3.00 per toll free number

**ITC^DeltaCom Business Connections Option 5** (Section 3.39)  
**Dedicated Rates**

Base Rate (No Term)	1 Year Term (28%)	2 Year Term (31%)	3 Year Term (34%)
0.1300	0.0936	0.0897	0.0858

**Monthly recurring Charge:** \$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: January 28, 2000

Effective: February 28, 2000

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**CURRENT RATES, CONT'D**

**ORIGINAL**

**ITC^DeltaCom Business Connections Option 6** (Section 3.40) (N)  
**Dedicated Rates**

Base Rate (No Term)	1 Year Term (30%)	2 Year Term (33%)	3 Year Term (38%)
0.1300	0.0910	0.0871	0.0806

**Monthly recurring Charge:** \$3.00 per toll free number

**ITC^DeltaCom Business Connections Option 7** (Section 3.41)  
**Dedicated Rates**

Base Rate (No Term)	1 Year Term (32%)	2 Year Term (36%)	3 Year Term (40%)
0.1300	0.0884	0.0832	0.0780

**Monthly recurring Charge:** \$3.00 per toll free number (N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: January 28, 2000

Effective: February 28, 2000

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
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**ORIGINAL****CURRENT RATES, CONT'D.**

ITC^DeltaCom EnterpriseLD Option 1 (Section 3.43) (N)  
Switched Rates

Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)
0.0800	0.0760	0.0728	0.0696

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1425	0.1365	0.1305
--------	--------	--------	--------

ITC^DeltaCom EnterpriseLD Option 1  
Card Rates

Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)
0.1900	0.1805	0.1729	0.1653

Monthly recurring Charge:\$3.00 per toll free number (N)

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Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney      Docket No. T-03298A  
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

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**CURRENT RATES, CONT'D.**

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ITC^DeltaCom EnterpriseLD Option 1 for (Section 3.43) (N)  
Associations - Switched Rates |

Base Rate (No Tenn)	1 Year Term (9%)	2 Year Term (13%)
0.0800	0.0728	0.0696

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1365	0.1305
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ITC^DeltaCom EnterpriseLD Option 1 for  
Associations - Card Rates

Base Rate (No Term)	1 Year Term (9%)	2 Year Term (13%)
0.1900	0.1729	0.1653

Monthly recurring Charge: \$3.00 per toll free number

(N)

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APPROVED FOR FILING

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**ORIGINAL****CURRENT RATES, CONT'D.**

## ITC^DeltaCom EnterpriseLD Option 2 (Section 3.44)

(N)

## Switched Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)
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0.0800	0.0720	0.0696	0.0648
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Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1350	0.1305	0.1215
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## ITC^DeltaCom EnterpriseLD Option 2

## Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)
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0.1900	0.1710	0.1653	0.1539
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Monthly recurring Charge:\$3.00 per toll free number

(N)

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APPROVED FOR FILING**

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**ORIGINAL****CURRENT RATES, CONT'D.**

ITC^DeltaCom EnterpriseLD Option 2 for (Section 3.44) (N)  
 Associations - Switched Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
------------------------	----------------------	----------------------

0.0800	0.0696	0.0648
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Toll Free PIN-Connect is available with this service  
 as follows:

0.1500	0.1305	0.1215
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ITC^DeltaCom EnterpriseLD Option 2 for  
 Associations - Card Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
------------------------	----------------------	----------------------

0.1900	0.1653	0.1539
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Monthly recurring Charge: \$3.00 per toll free number (N)

**ADMINISTRATIVELY  
 APPROVED FOR FILING**

Issued: December 11, 2001

Effective: January 11, 2002

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 4092 South Memorial Parkway  
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**ORIGINAL****CURRENT RATES, CONT'D.**

## ITC^DeltaCom EnterpriseLD Option 3 (Section 3.45)

(N)

## Dedicated Rates

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (2%)	3 Year Term (5%)
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0.1105	0.1105	0.1083	0.1050
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Monthly recurring Charge:	\$3.00 per toll free number		
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## ITC^DeltaCom EnterpriseLD Option 4 (Section 3.46)

## Dedicated Rates

Base Rate (No Term)	1 Year Term (15%)	2 Year Term (20%)	3 Year Term (25%)
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0.1105	0.0939	0.0884	0.0829
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Monthly recurring Charge:	\$3.00 per toll free number		
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## ITC^DeltaCom EnterpriseLD Option 5 (Section 3.47)

## Dedicated Rates

Base Rate (No Term)	1 Year Term (21%)	2 Year Term (25%)	3 Year Term (28%)
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0.1105	0.0873	0.0829	0.0796
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Monthly recurring Charge:	\$3.00 per toll free number		
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(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Issued: December 11, 2001

Effective: January 11, 2002

Issued By: Nanette Edwards, Senior Manager-Regulatory Attorney  
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4092 South Memorial Parkway  
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Docket No. T-03298A